



Department of Code Enforcement

IndyStat

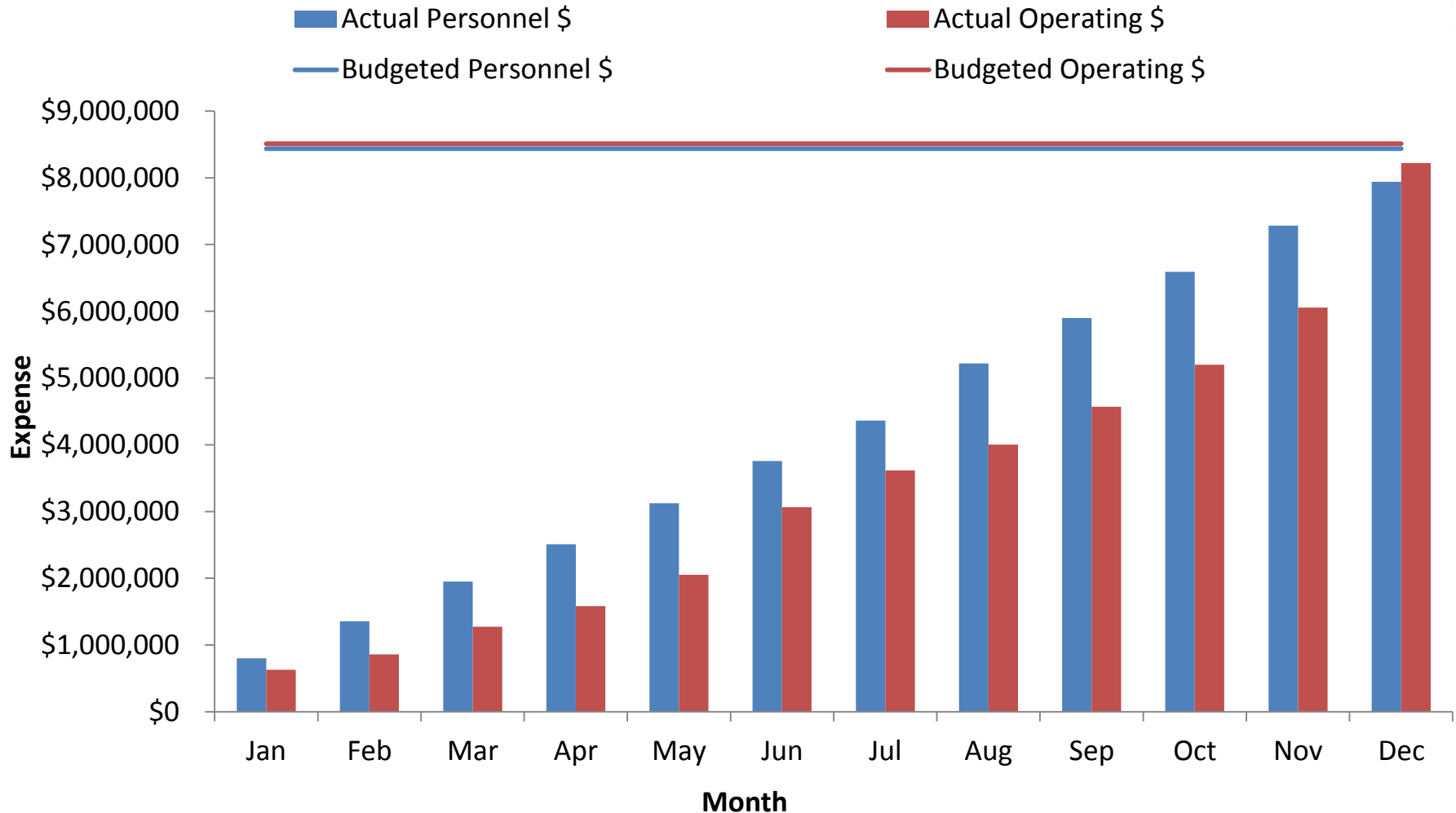
Jan.-Dec. 2014 &
Jan. – Mar. 2015

Expenses 2014

Personnel: Operating (94%:97%)



Actual vs. Budgeted Expenses 2014

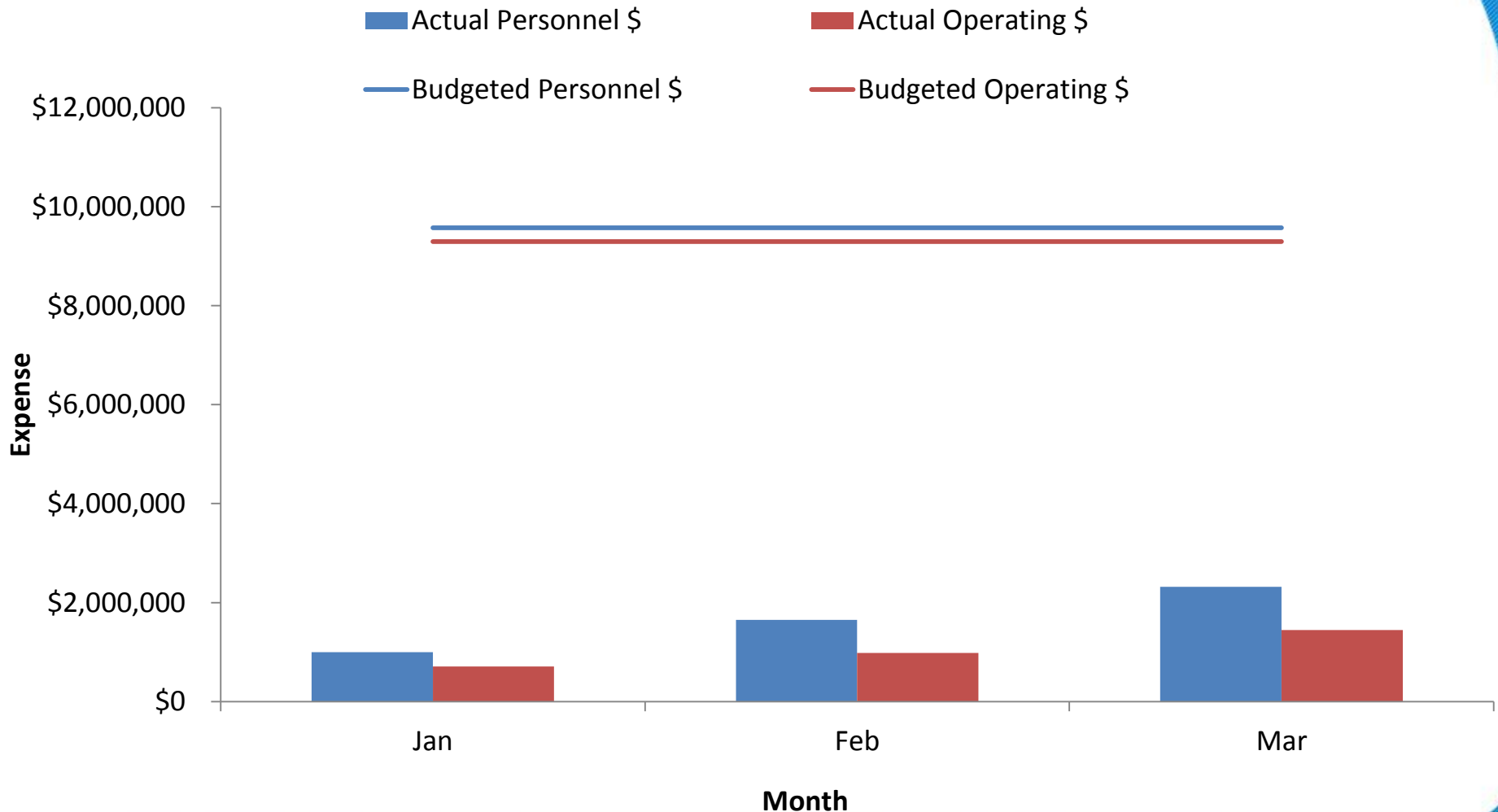


Expenses 2015

Personnel: Operating (24%:16%)



Actual vs. Budgeted Expenses 2015



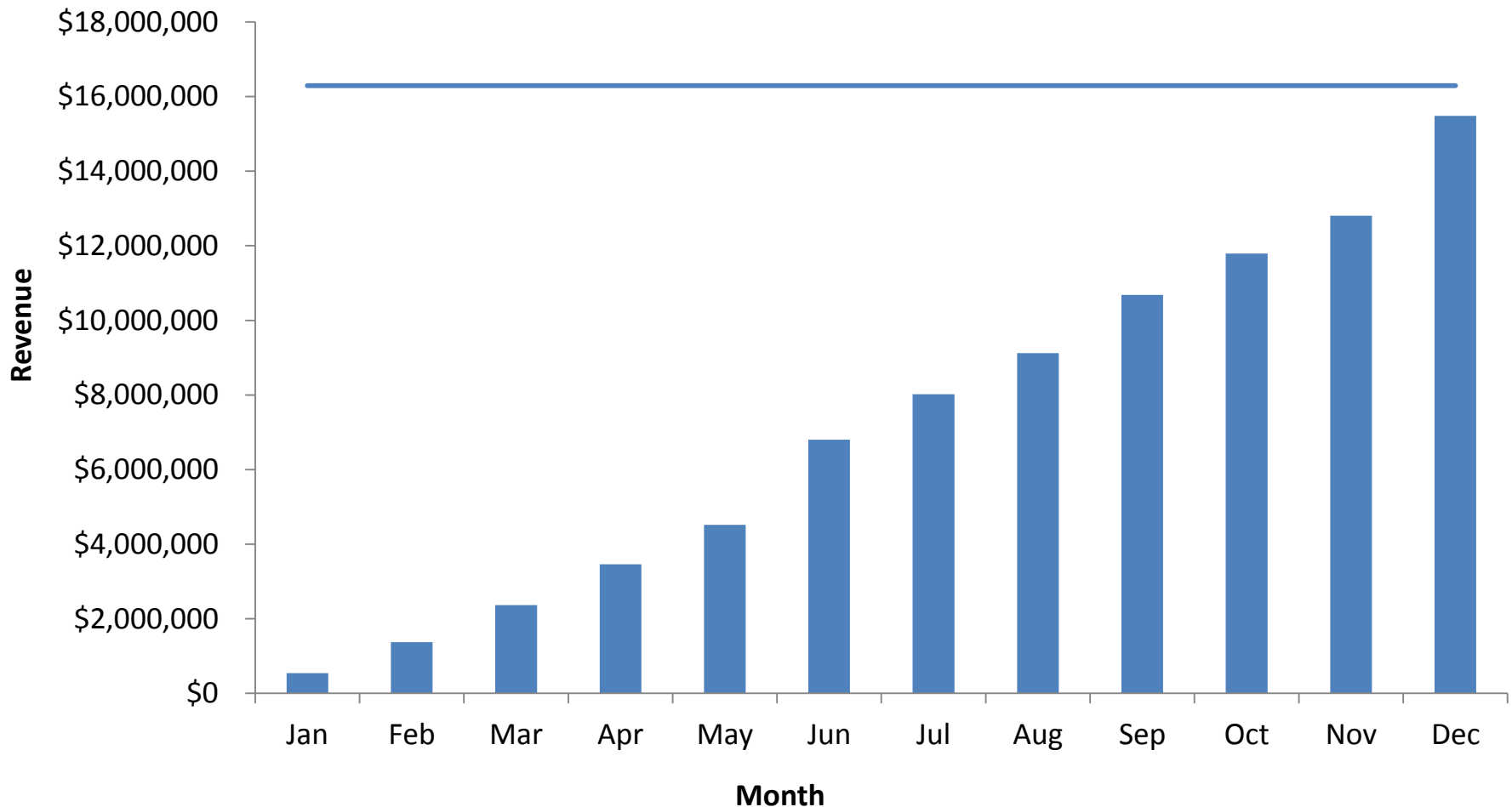
Revenues 2014

95% of Budgeted Revenue Collected



Actual vs. Budgeted Revenue 2014

Actual Revenue \$ Budgeted Revenue \$



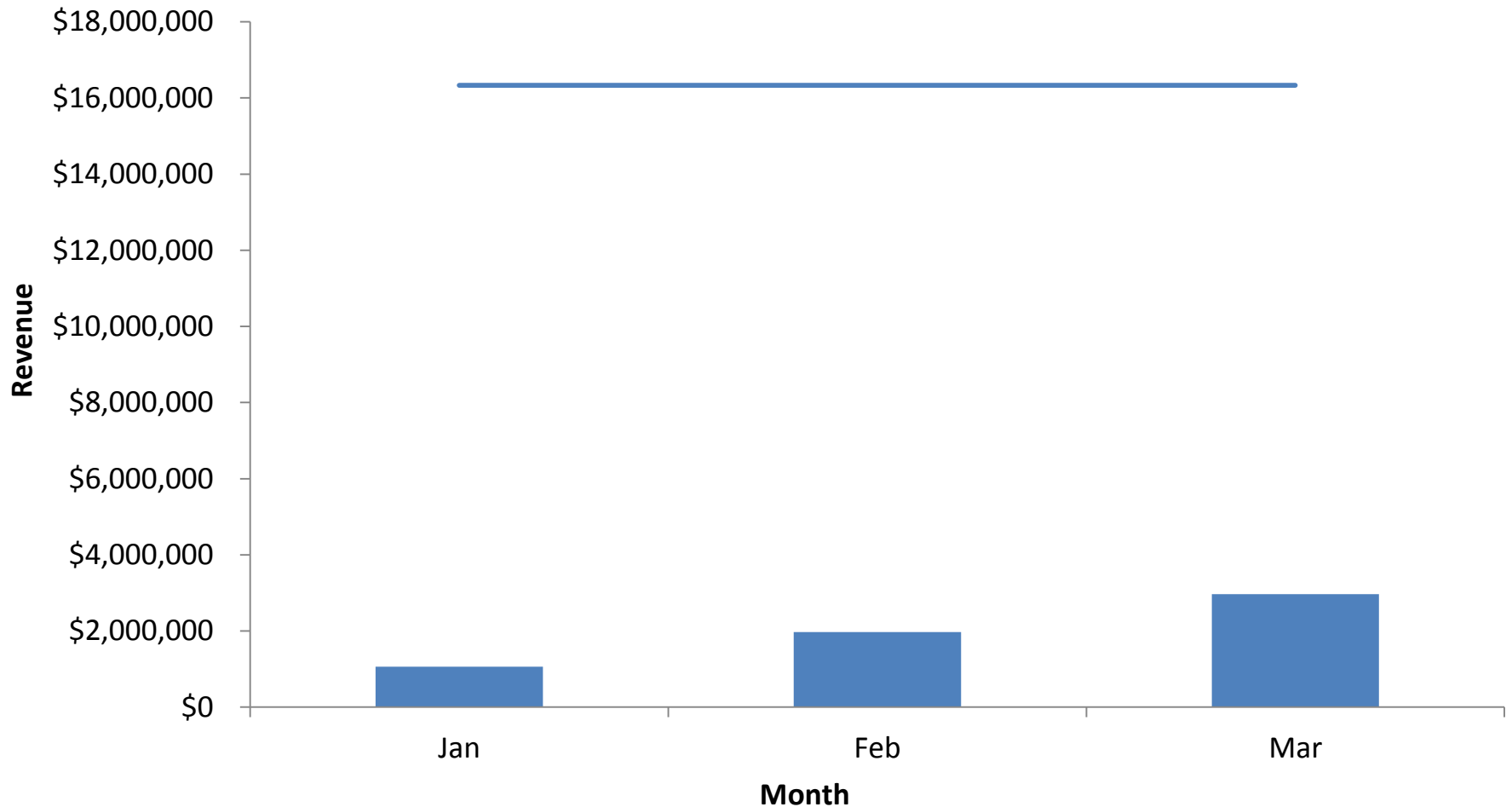
Revenues 2015

18% of Budgeted Revenue Collected



Actual vs. Budgeted Revenue 2015

■ Actual Revenue \$ — Budgeted Revenue \$



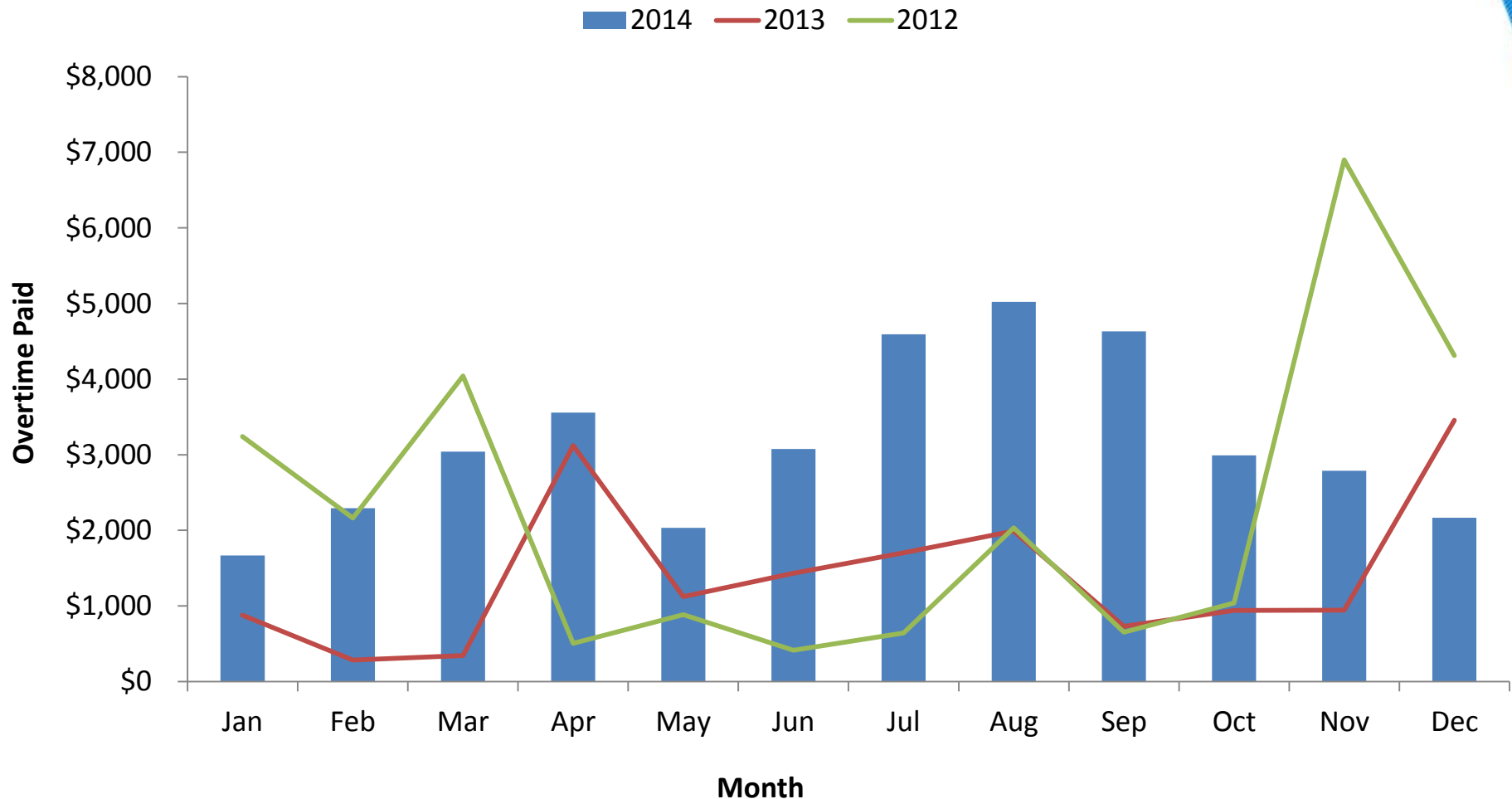
Overtime 2014

2014 Jan – Dec Spend = \$37,851

2013 Jan - Dec Spend = \$16,936



Overtime Expenses 2012-2014



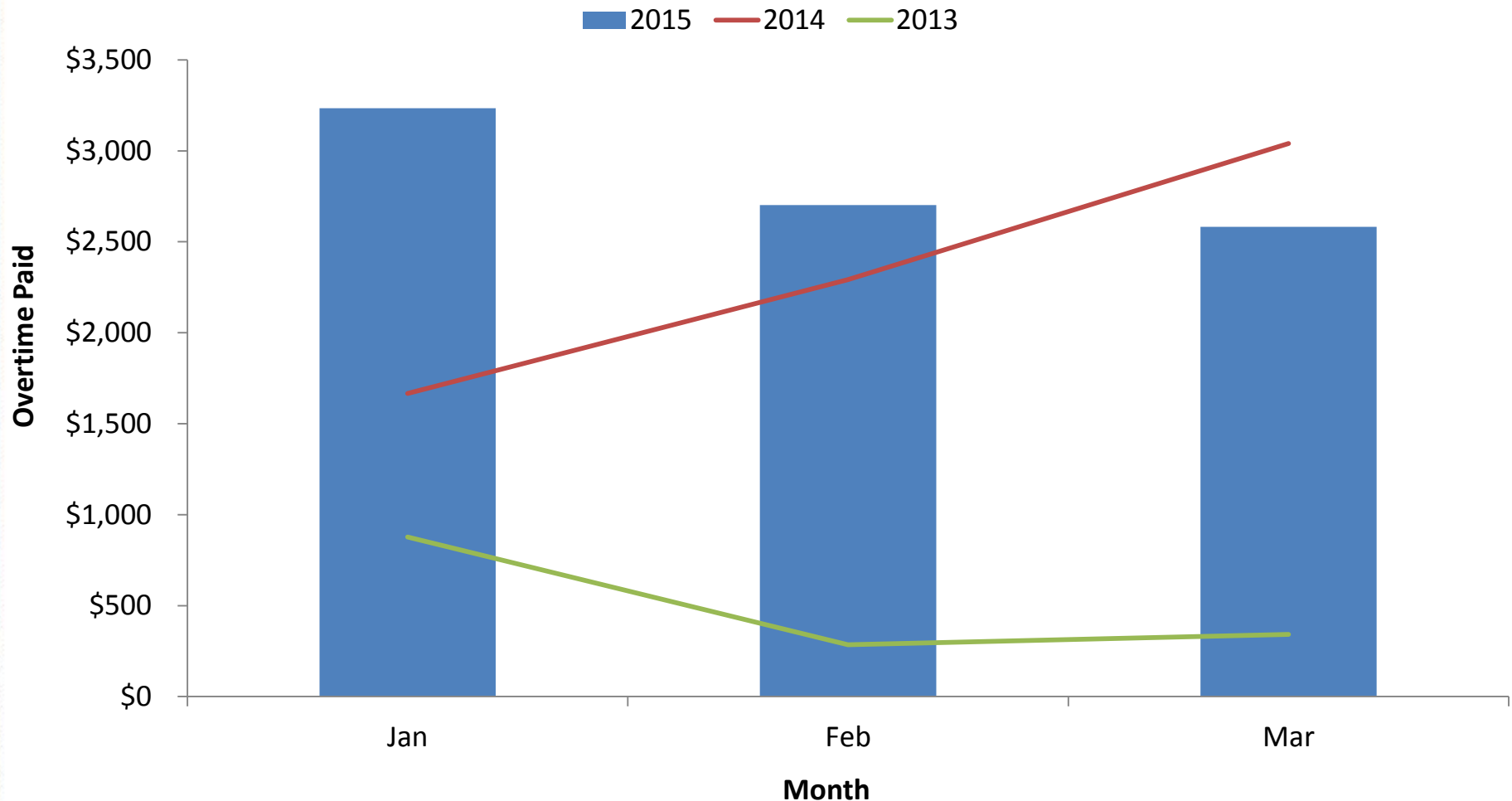
Overtime 2015

2015 Jan – Mar Spend = \$8,519

2014 Jan - Mar Spend = \$6,999



Overtime Expenses 2013-2015

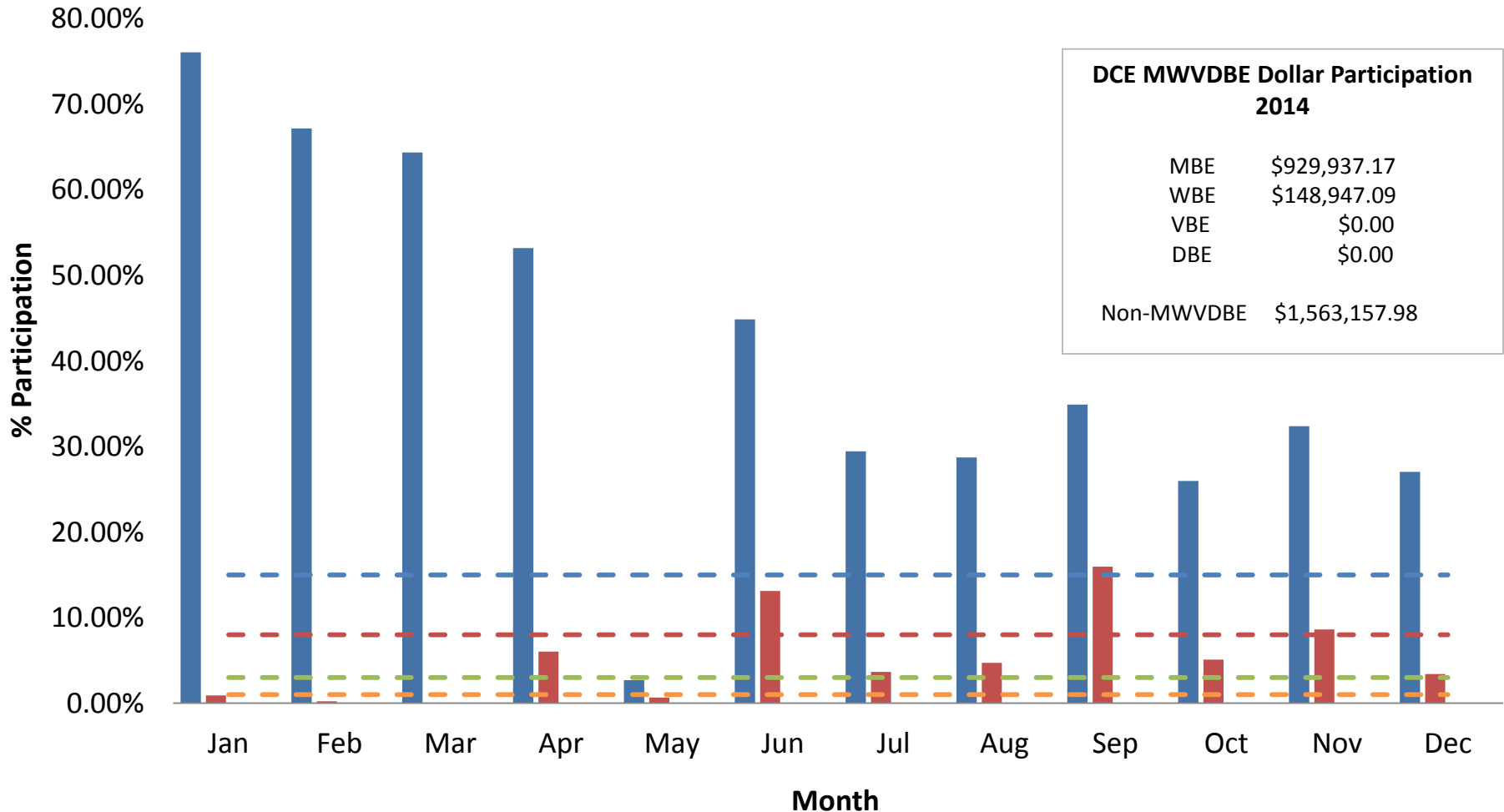


DMWVBD % Participation

Jan-Dec 2014



■ MBE % ■ WBE % ■ VBE % ■ DOBE %
- - - MBE % Goal - - - WBE % Goal - - - VBE % Goal - - - DOBE % Goal

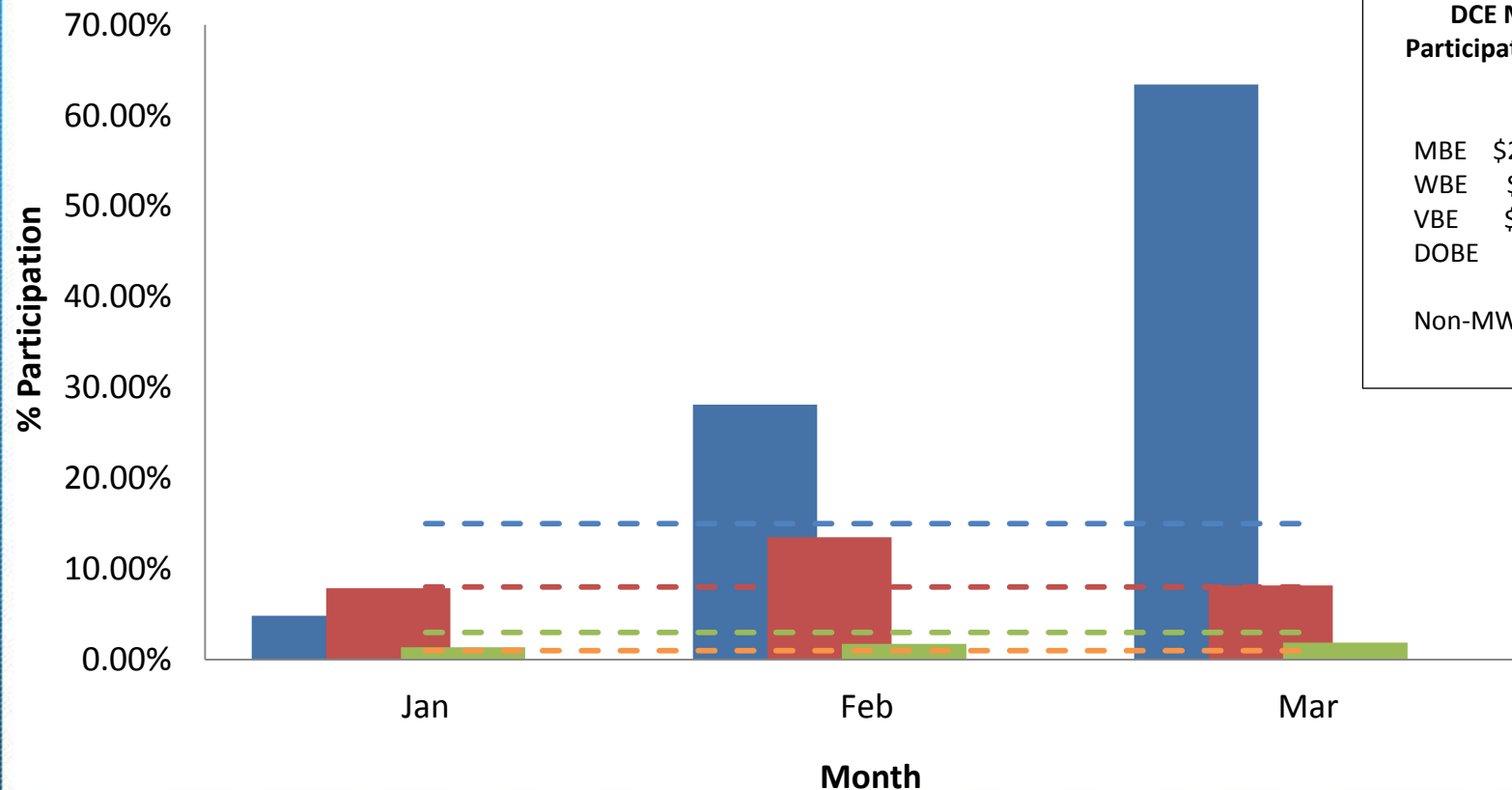


DMWVBD % Participation

Jan-Mar 2015



■ MBE % ■ WBE % ■ VBE % ■ DOBE %
- - MBE % Goal - - WBE % Goal - - VBE % Goal - - DOBE % Goal



DCE MWVDBE Dollar Participation Jan – Mar 2015

MBE \$203,488.76

WBE \$67,981.75

VBE \$11,400.00

DOBE \$0.00

Non-MWVDBE \$416,444.64

Top Ten MWVDB Vendors

Jan – Dec 2014



Vendor Name	Description	Status	\$ Amount
1200 MADISON LLC	OTHER FACILITY LEASE & RENTAL	MBE	\$ 524,932.17
PROPERTY MASTERS LLC	BOARDING		\$ 404,902.50
INDY LAND SERVICES INC	LANDSCAPING & GROUNDS		\$ 245,435.00
JACOBI, TOOMBS, & LANZ INC	PLAN REVIEW SERVICES	MBE	\$ 223,407.50
DLZ INDIANA LLC	PLAN REVIEW SERVICES		\$ 164,510.00
DENNEY EXCAVATING INC	DEMOLITION		\$ 156,885.18
MOWER ZONE SERVICES LLC	LANDSCAPING & GROUNDS		\$ 155,230.00
DEVELOP INDY INC	OTHER CONSULTING SERVICES		\$ 103,209.00
AM LAWN WORX LLC	LANDSCAPING & GROUNDS	WBE	\$ 71,260.00
CP TOTAL CONSTRUCTION LLC	BOARDING		\$ 55,587.00

Top 10 Vendor Spend: \$2,105,358.35

Top 10 Vendors -DBE Spend: \$819,599.67

Top Ten MWVDB Vendors

Jan – Mar 2015



Vendor Name	Description	Status	\$ Amount
1200 MADISON LLC	OTHER FACILITY LEASE & RENTAL	MBE	\$ 195,744.68
CHRISTOPHER B BURKE ENGINEERING LLC	OTHER CONSULTING SERVICES		\$ 44,920.35
JACOBI, TOOMBS, & LANZ INC	PLAN REVIEW SERVICES	MBE	\$ 35,467.50
EGOV PARTNERS INC	MANAGEMENT CONSULTING	WBE	\$ 34,085.00
DORSEY PAVING INC	DEMOLITION	WBE	\$ 29,304.00
CP TOTAL CONSTRUCTION LLC	BOARDING/LANDSCAPING & GROUNDS MAINTENANCE	*	\$ 25,978.00
PROPERTY MASTERS LLC	BOARDING	*	\$ 18,650.00
DEVELOP INDY INC	OTHER CONSULTING SERVICES		\$ 16,250.00
SECURATEX	SECURITY SERVICES	WBE	\$ 14,531.21
DELTA SERVICES INC	ASBESTOS REMOVAL		\$ 12,990.00

Top 10 Vendor Spend: \$427,920.74

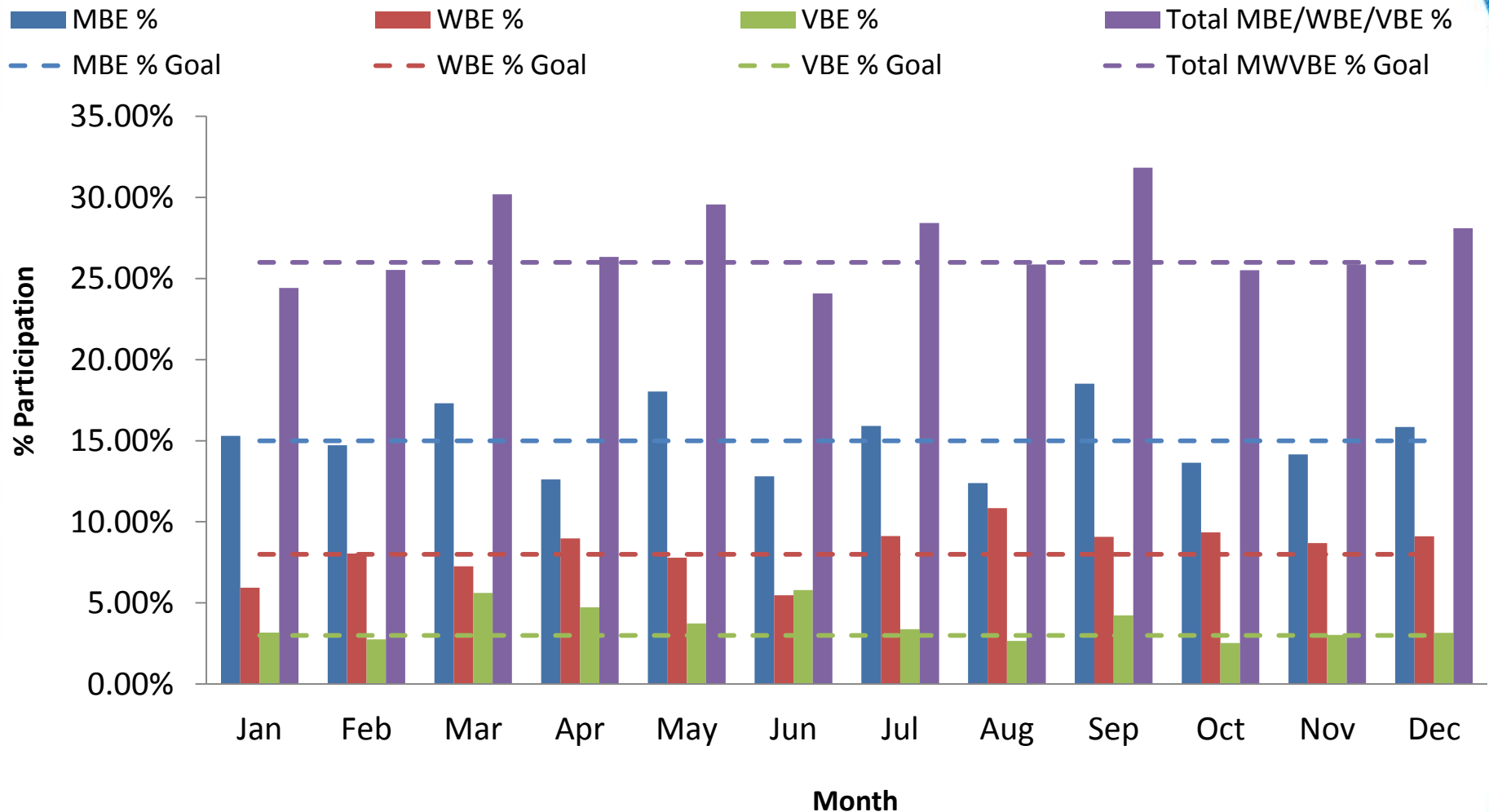
Top 10 Vendors -DBE Spend: \$309,132.39

*** CP Total Construction, LLC and Property Masters, LLC are currently working with DMWBD to become certified DBEs.**

AutoReturn % Participation – DMWVBD



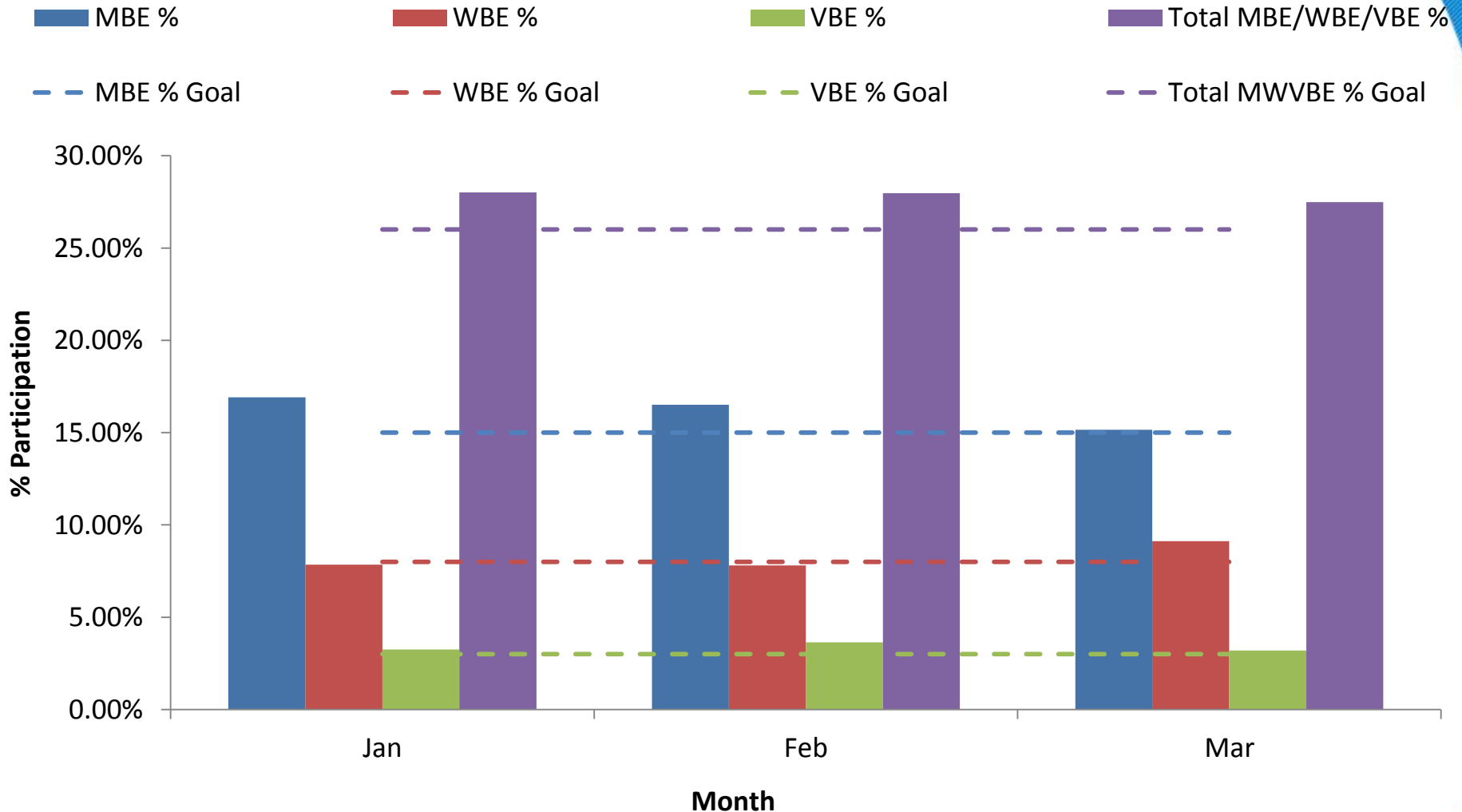
TEGSCO, LLC ("AutoReturn") MWVBE Percent Participation Jan - Dec 2014



AutoReturn % Participation – DMWVBD

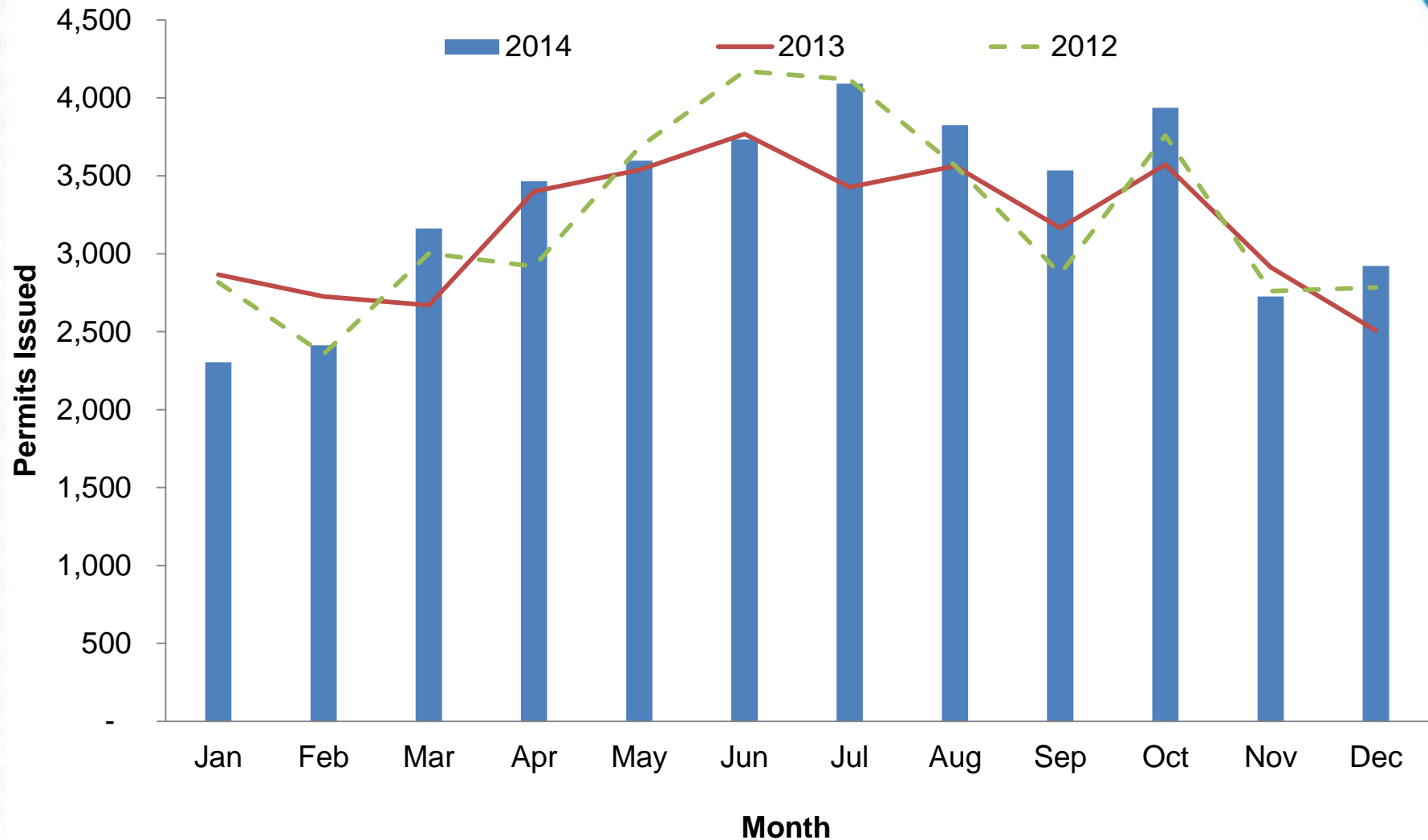


TEGSCO, LLC ("AutoReturn") MWVBE Percent Participation Jan - Mar 2015



Permits Issued

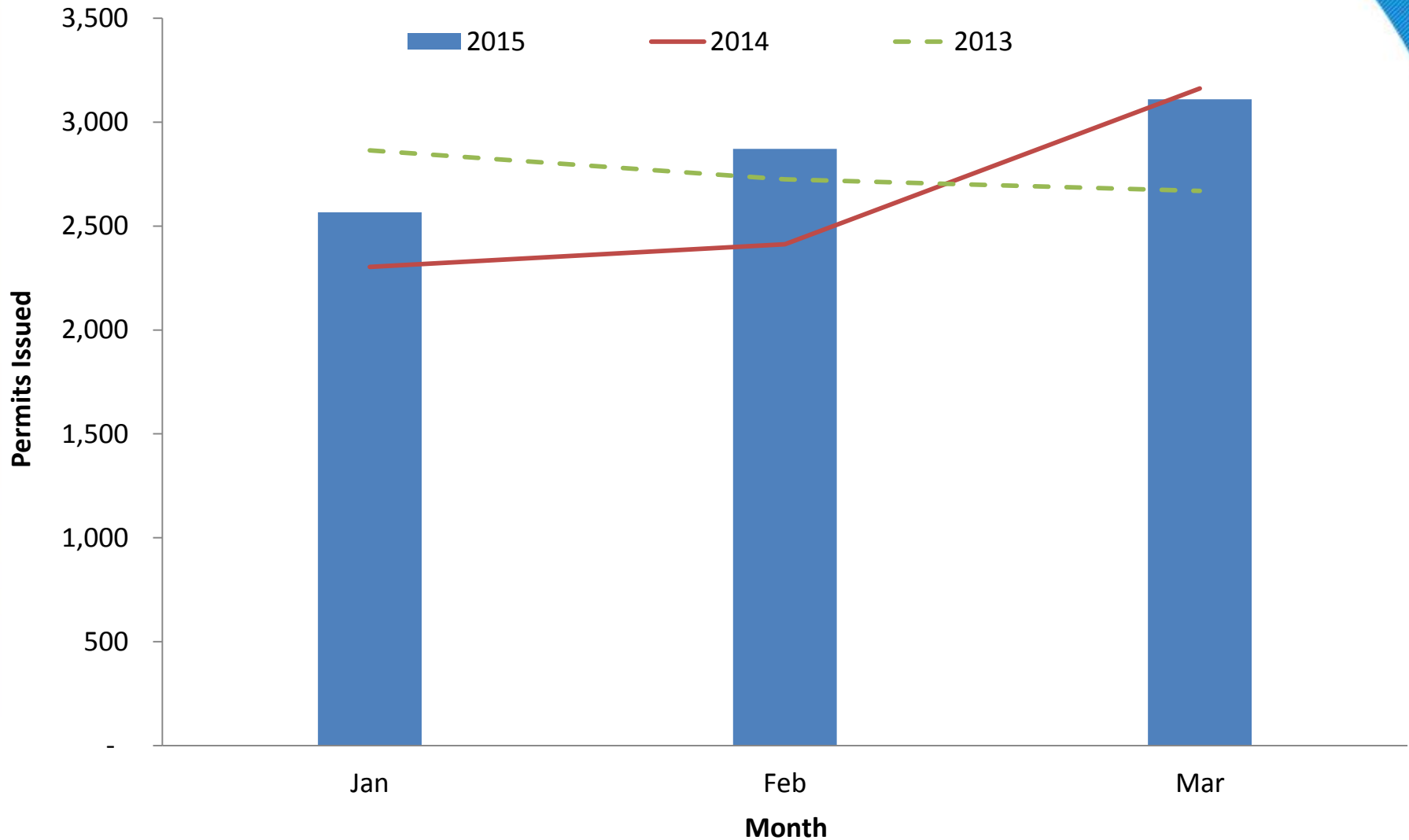
Increased 4% for 2014 compared to 2013



*Types of permits include: Building, Environmental, Infrastructure and Right of Way

Permits Issued

Increased 8 % for 2015 compared to 2014



*Types of permits include: Building, Environmental, Infrastructure and Right of Way

Bureau of Construction Services

Measurement Adjustment



- A review of the current measuring process was conducted to validate data used and accuracy of reporting.
- The findings of this review showed Not Inspected (NI) status being entered in mass. In many cases the original scheduled inspection date occurred months or years prior to the NI status change.
- Service Level Agreements (SLA) are established to provide customers an expectation of deliverables. When the time has expired to complete the service request, it must be closed the day after the SLA is missed.



Bureau of Construction Services



Measuring Changes

- New measuring standards have been implemented to ensure accurate reporting.
- NI status will be approved and tracked by supervisors.
- Status dates will be entered 1 day after the deadline is missed.
- Inspectors will reschedule the inspection once the contractor is ready for inspection. Some inspectors were using NI as the status.

NI SLA Standards



- SLA Standards for building type and inspection types with special SLA requirements.

Building Type	SLA (days)
Multi-Family	30
Non-Residential	30
One or Two Family	15

Inspection	SLA (days)
Foundation	1
Structural Foundation	1
Electric Rough	2
Fill Inspection	2
Framing	2
Heating and Cooling Rough	2
Plumbing Rough	2
Plumbing Underslab	2
Pool Bonding	2
Pool Grid Bonding	2
Rough	2
Rough Grade	2
Structural Framing	2
Underslab	2

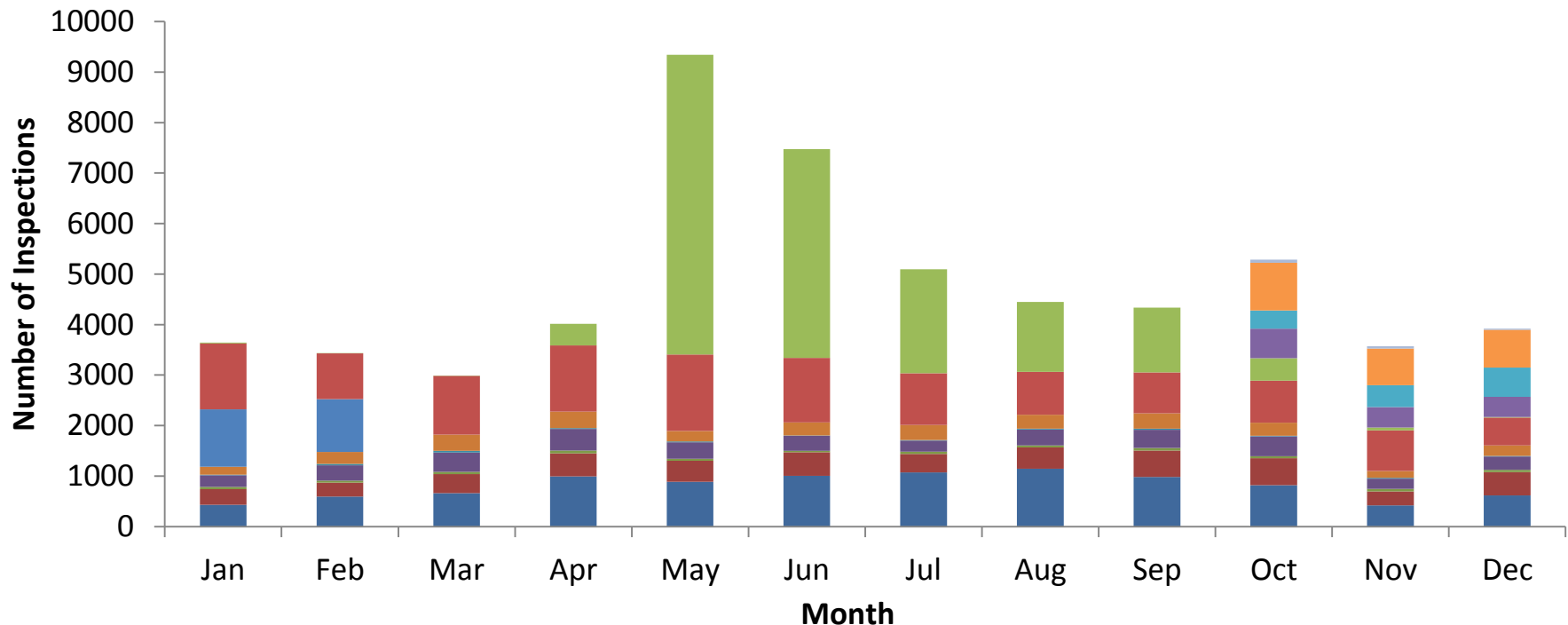
Bureau of Property Safety & Maintenance Services



Completed Inspections by Type (Jan – Dec 2014)

- Demolition Inspections (DEM)
- Vacant Board Inspections (VBO)
- HWG Inspections
- W&M Inspections (Fuel Pumps, Taxi Meters, etc.)
- Vehicle Inspections (Legal & Misc.)
- Zoning Inspections (Legal & Misc.)
- Zoning Investigations (Primary)

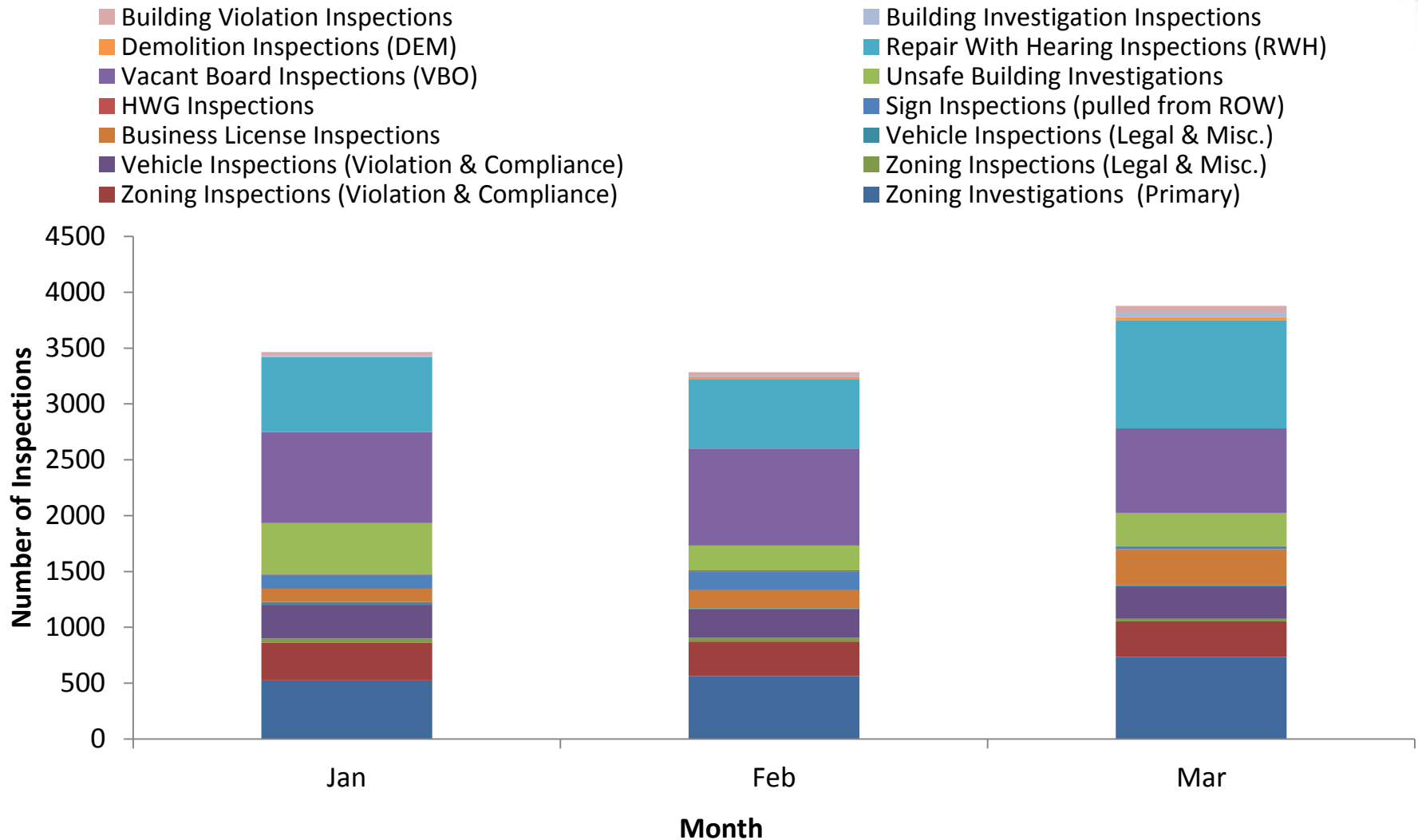
- Repair With Hearing Inspections (RWH)
- Unsafe Building Investigations
- Sign Inspections (pulled from ROW)
- Business License Inspections
- Vehicle Inspections (Violation & Compliance)
- Zoning Inspections (Violation & Compliance)



Bureau of Property Safety & Maintenance Services



Completed Inspections by Type (Jan – Mar 2015)

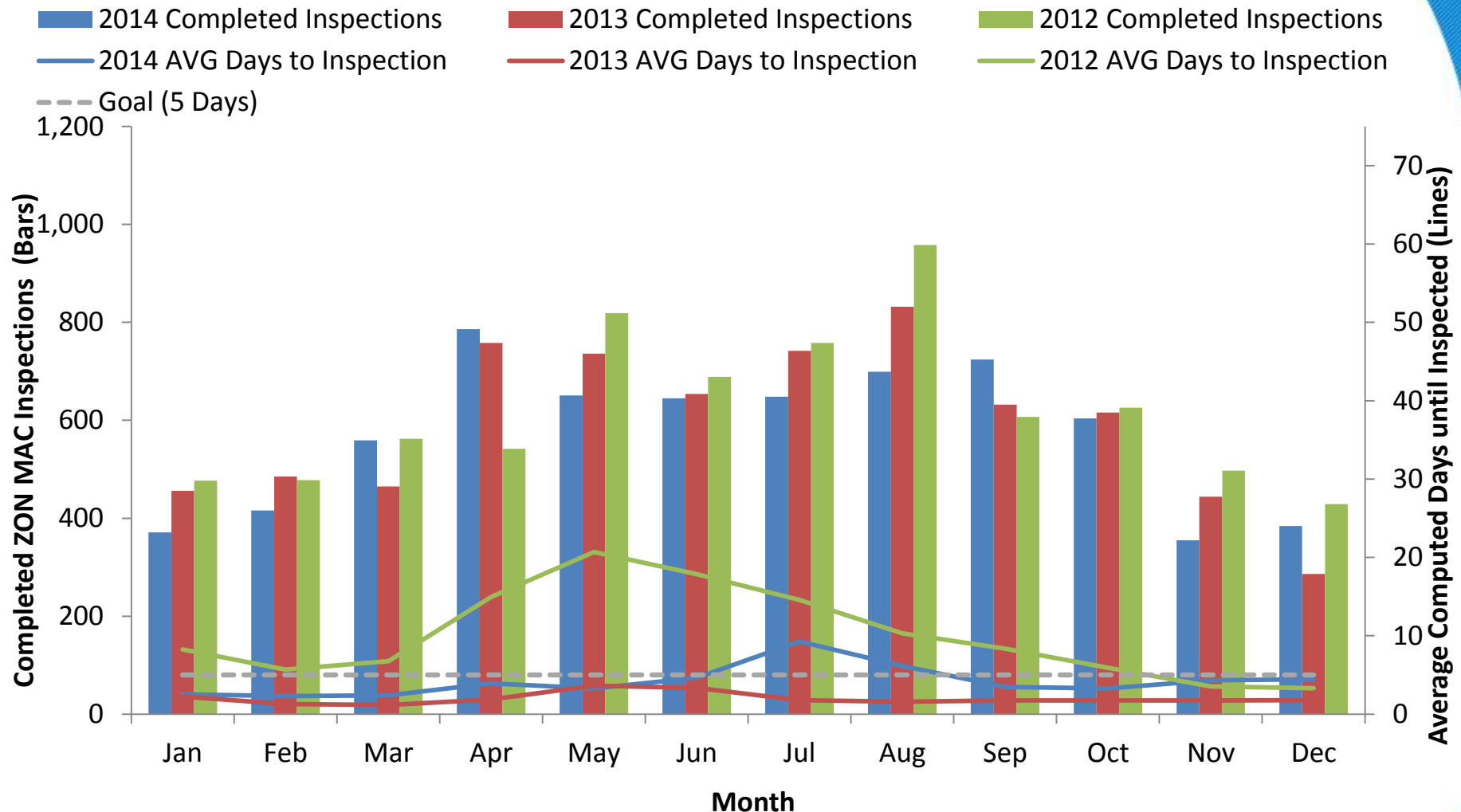


Property Inspections

Completed Inspections & Average Days to Inspect



Number of Completed Inspections vs. Average Days to Complete

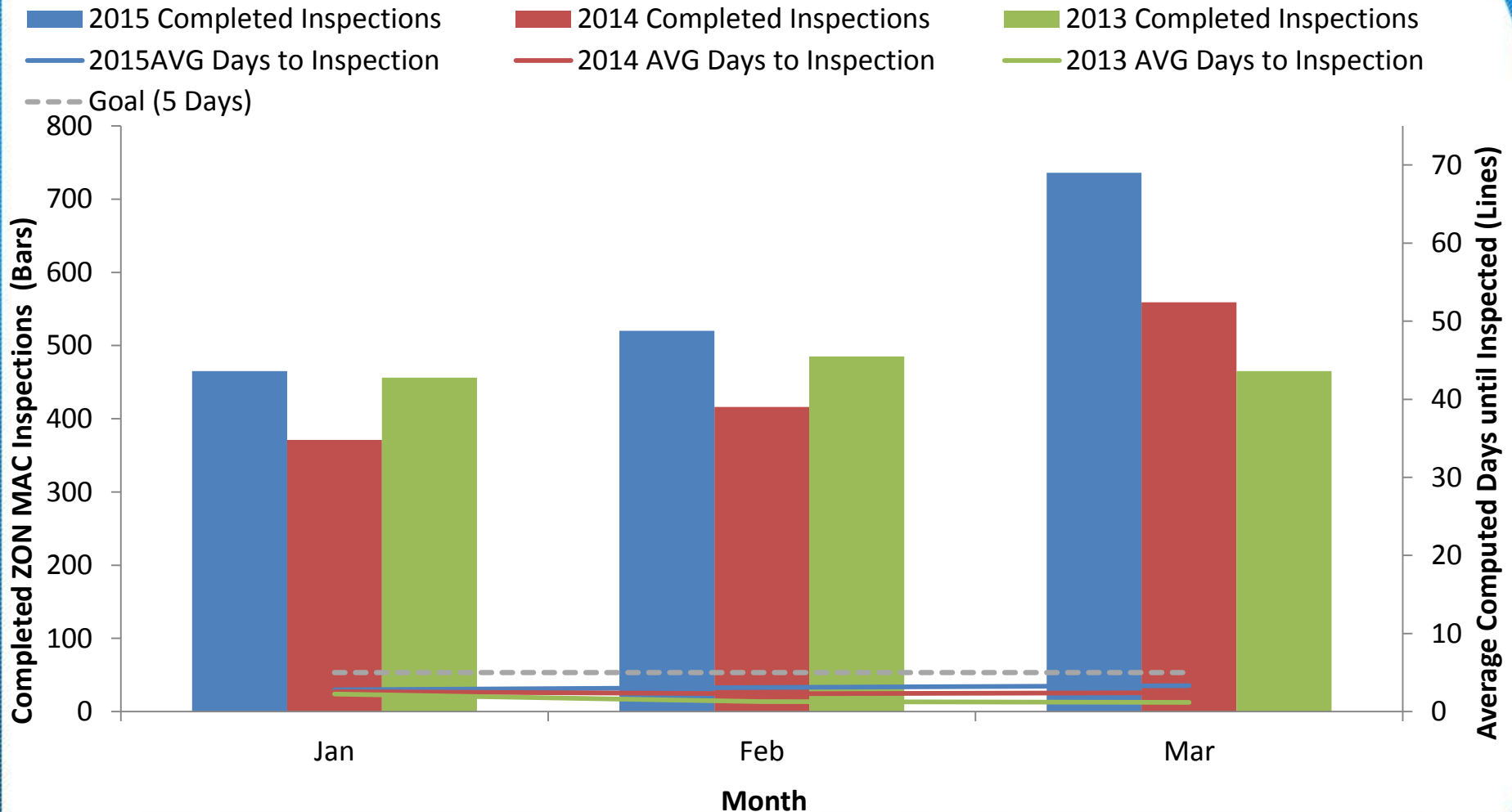


Property Inspections

Completed Inspections & Average Days to Inspect



Number of Completed Inspections vs. Average Days to Complete

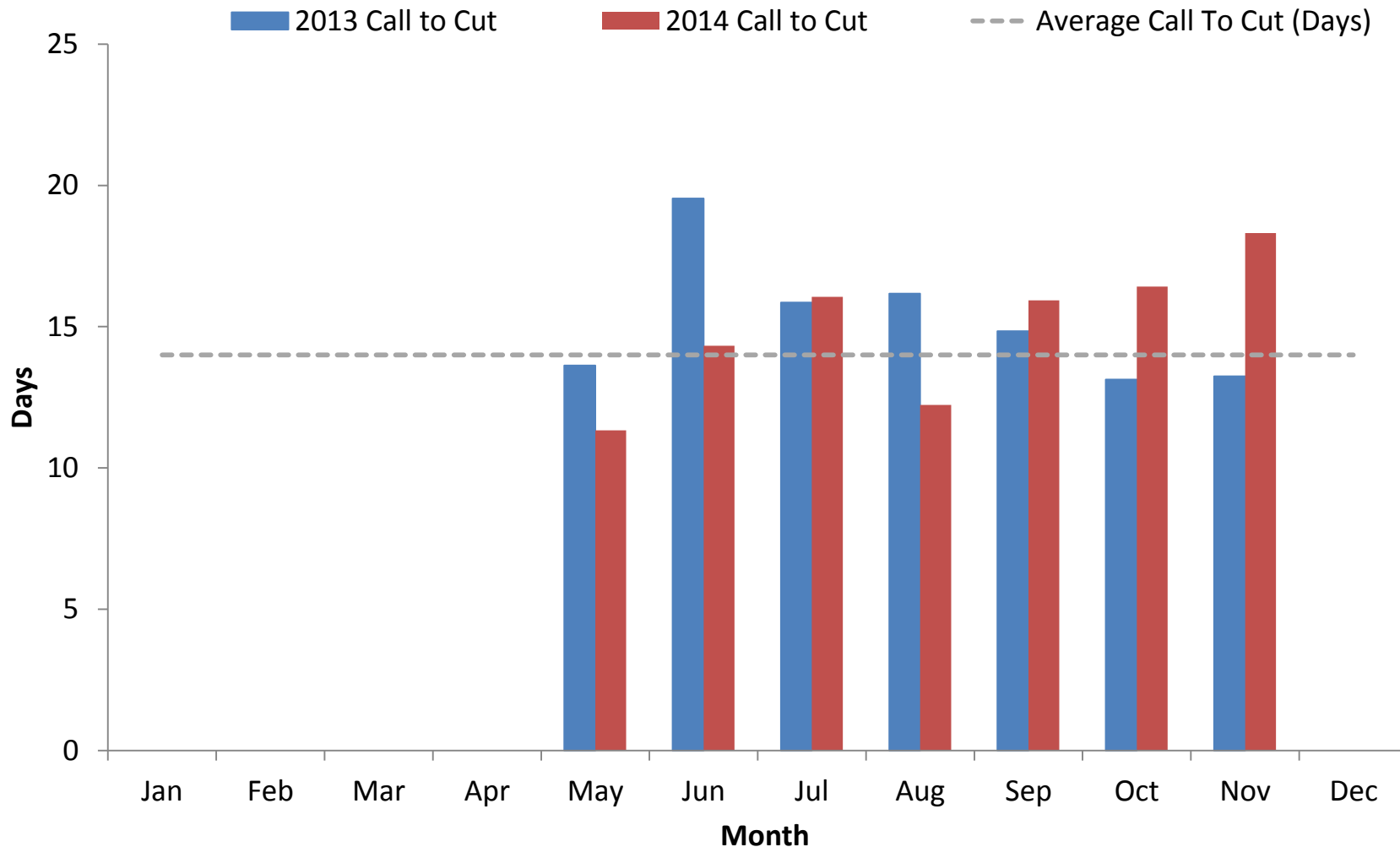


High Weeds & Grass

Average Call to Cut (Jan – Dec 2014)

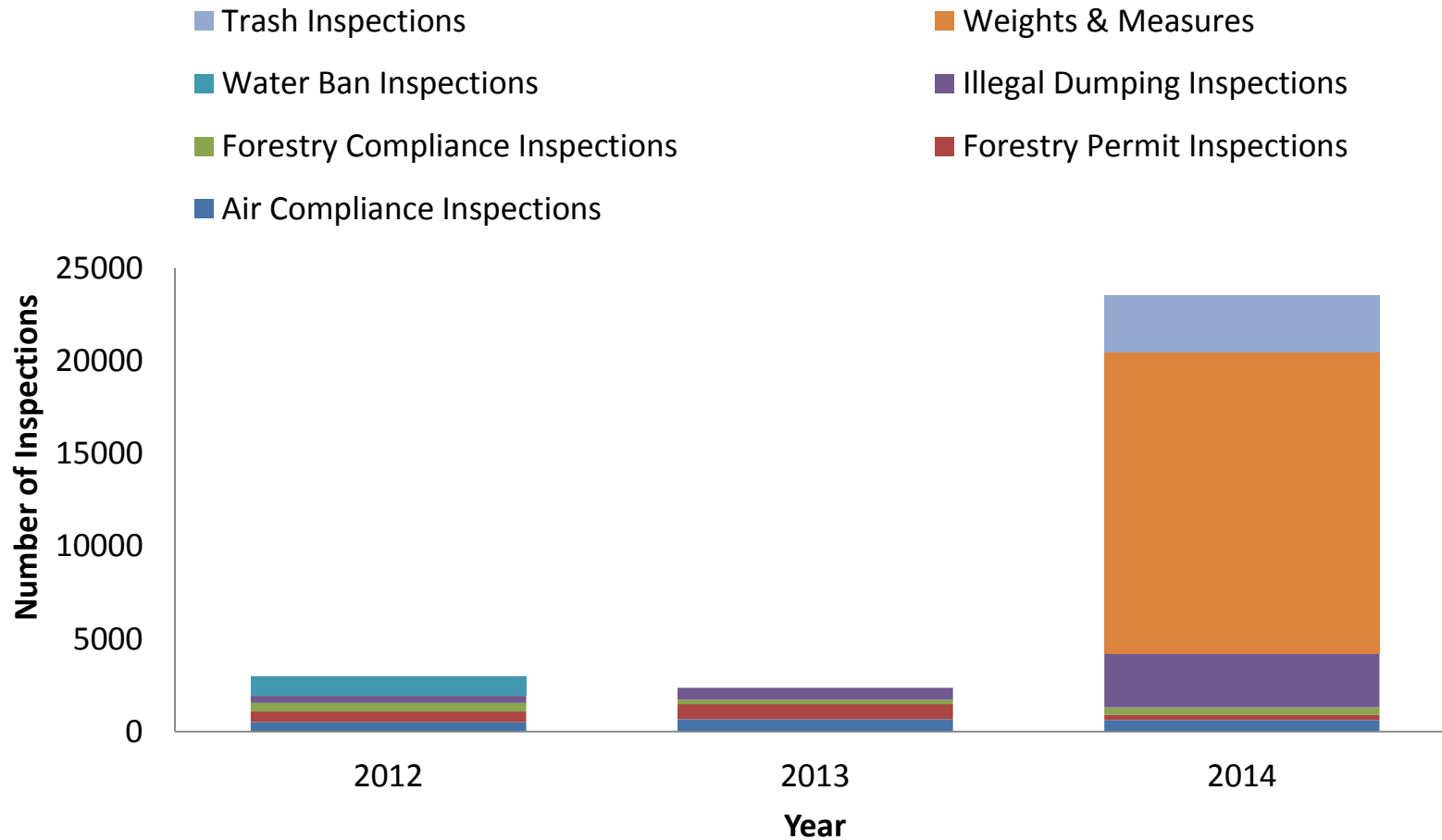


HWG Average Call to Cut



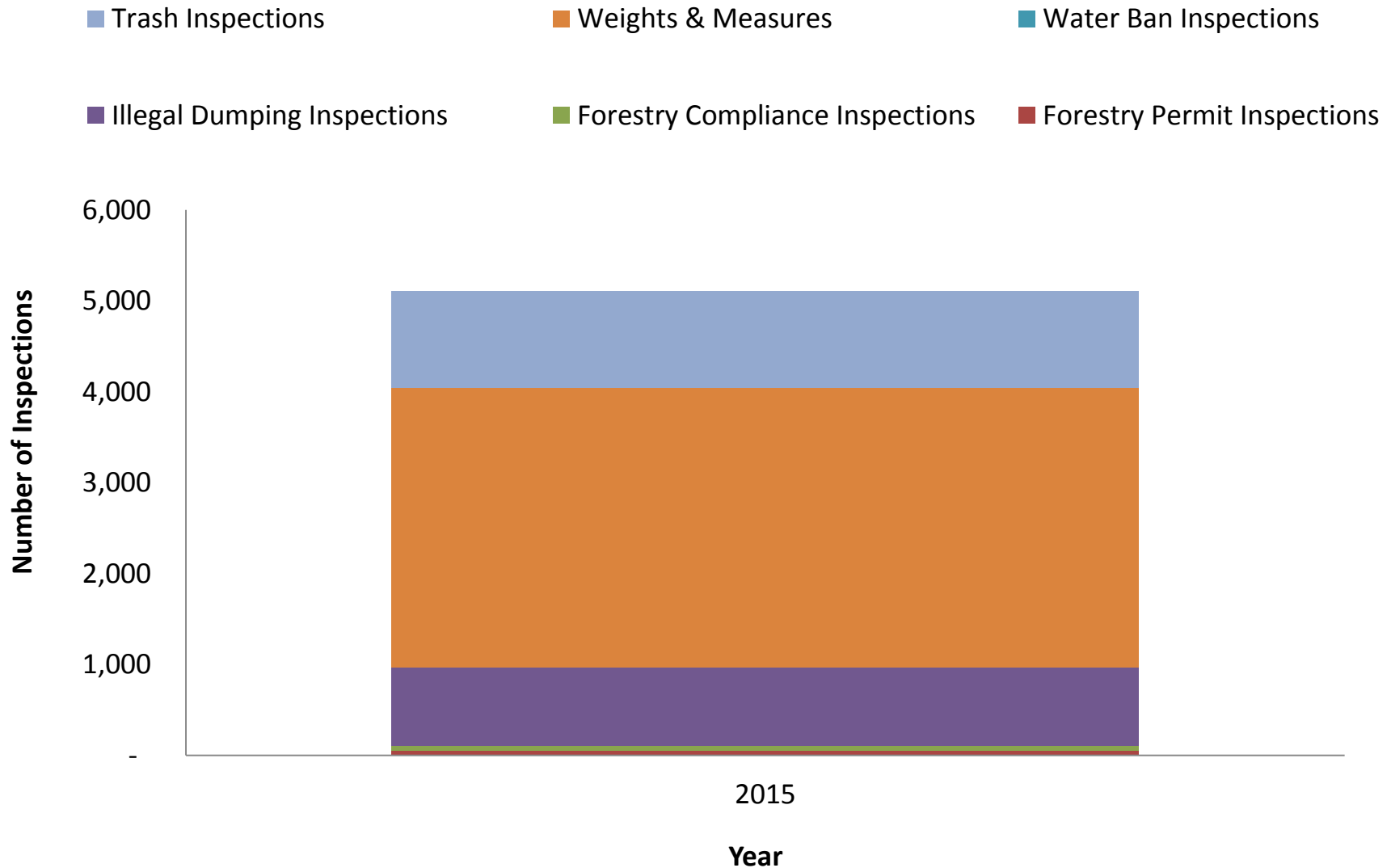
Bureau of Environmental Services

Completed Inspections by Type



Bureau of Environmental Services

Completed Inspections by Type



Bureau of Environmental Services

Tons of Trash Abated by Contractor



2014	Tonnage
July	10.41
August	21.36
September	45.21
October	76.17
November	57.43
December	39
Total	249.58

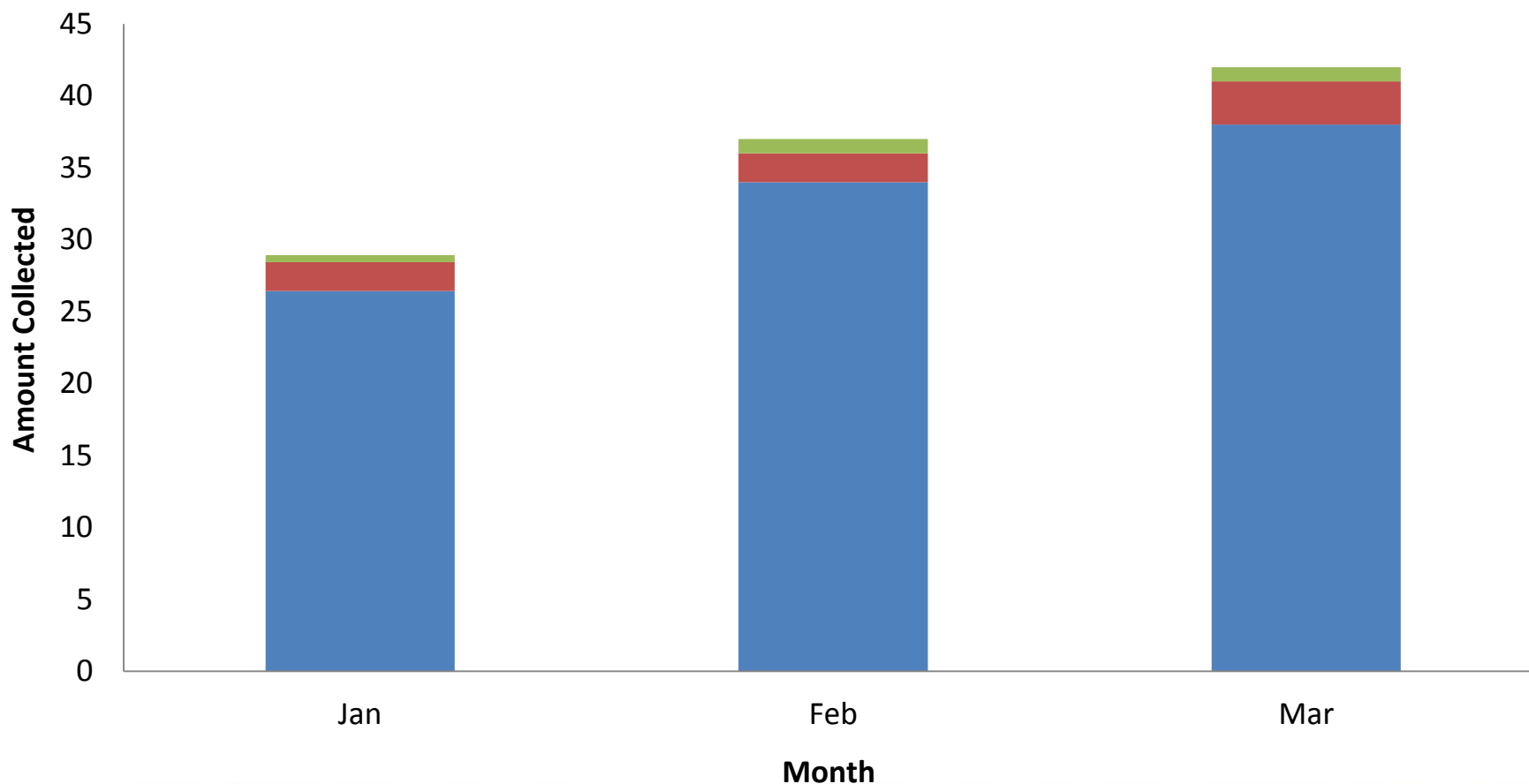
*Trash abatement began July 2014

Bureau of Environmental Services

Tons Collected and Method of Disposal (Jan – Mar 2015)



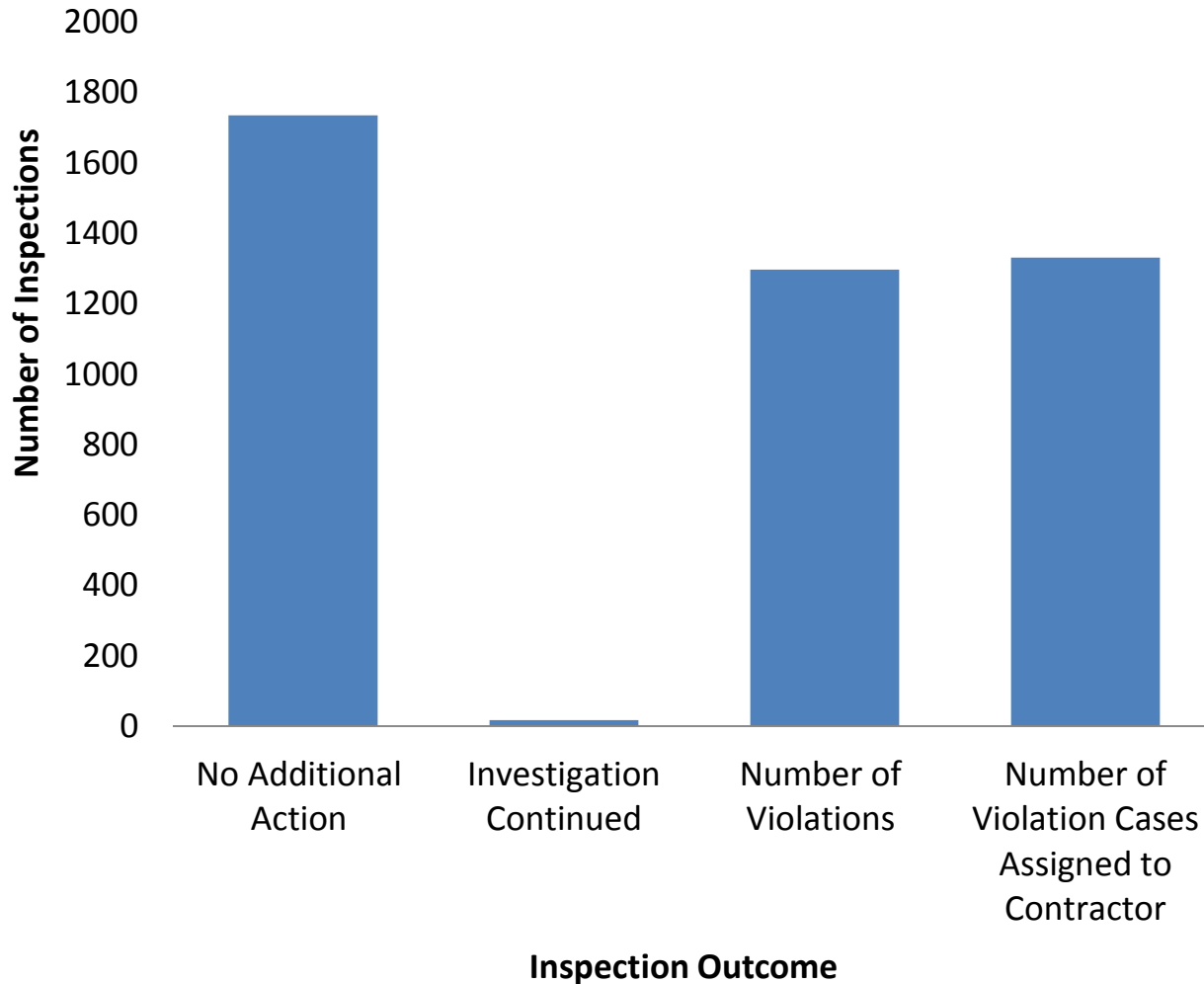
■ Reused Tonnage ■ Recycled Tonnage ■ Dumped Tonnage



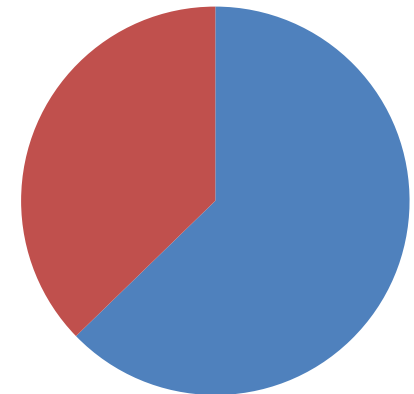
Bureau of Environmental Services

2014 Trash Inspection Outcomes

Indianapolis Mayor Gregory A. Ballard
INDY STAT
Accountability in Action

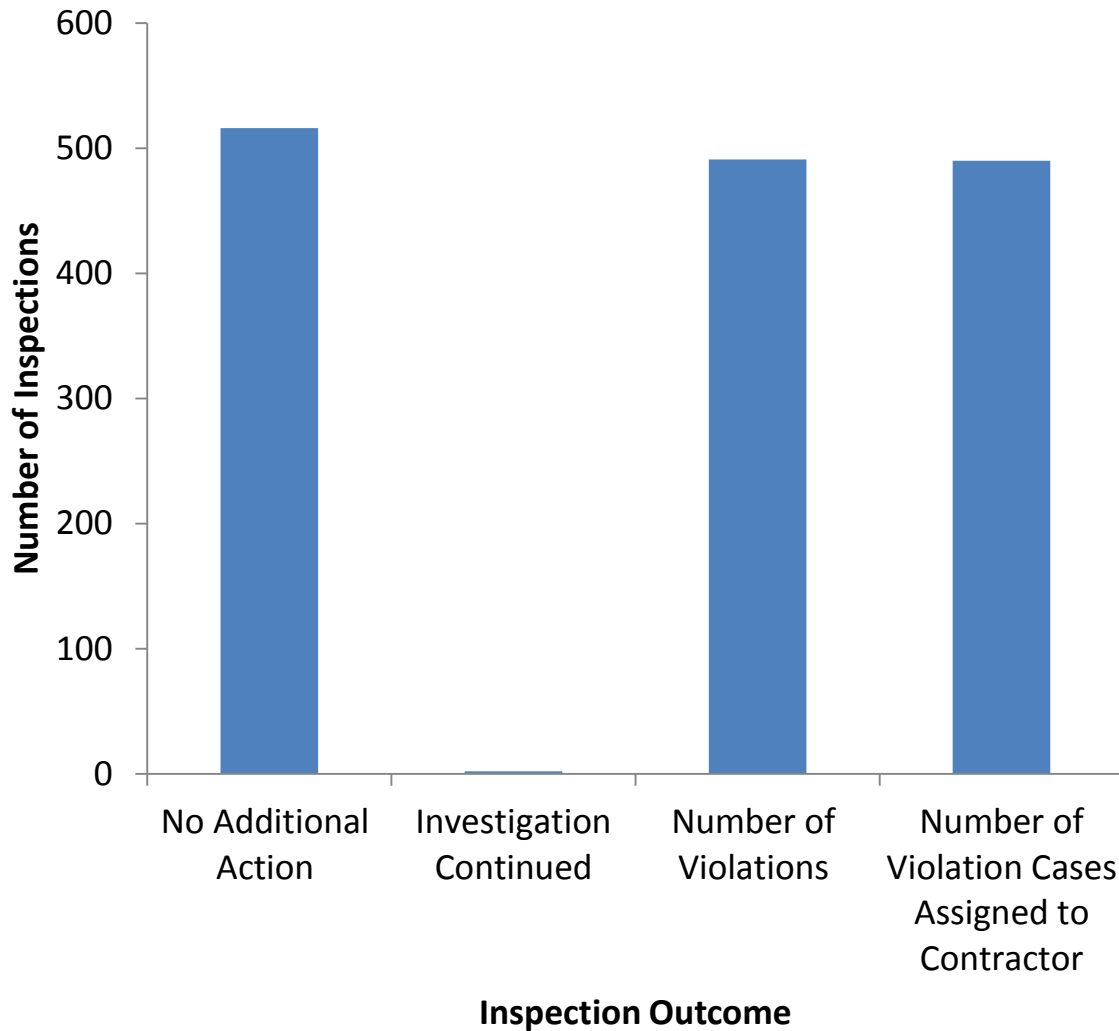


■ Abated by Property Owner
■ Picked up by City Contractor

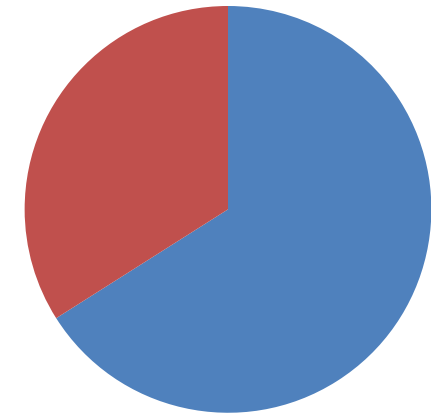


Bureau of Environmental Services

2015 Trash Inspection Outcomes



- Abated by Property Owner
- Picked up by City Contractor



Bureau of Environmental Services

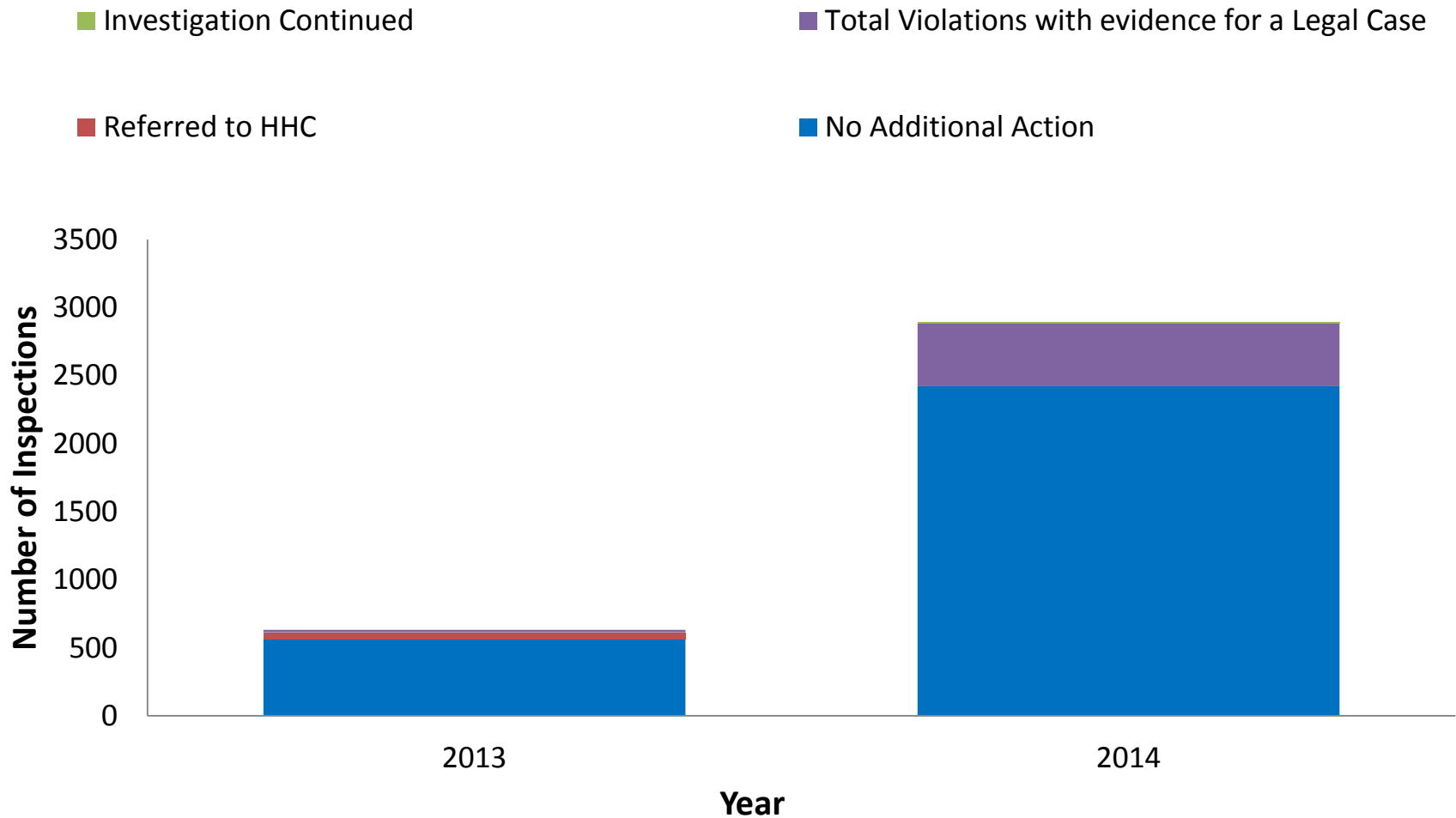
2014 -2015 Trash Average Call to Clean



- This data set is under development. We found that our system of record did not have valid data to determine the average call to clean for 2014- March 2015. We have corrected the issue by assigning the vendor inspections directly in Accela and we are having the vendor update Accela once they complete their inspections or abatement.

Bureau of Environmental Services

Illegal Dumping Inspection Outcomes

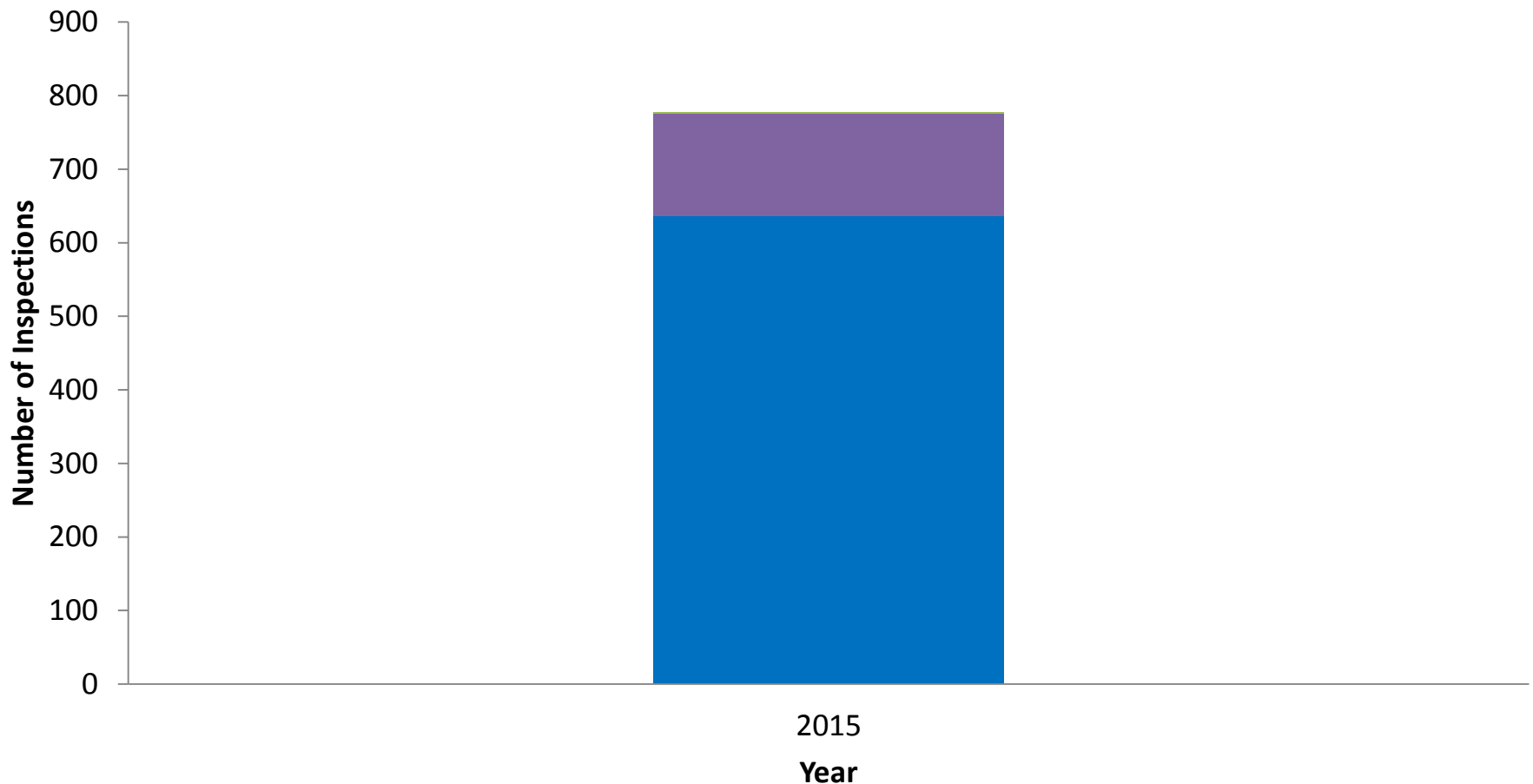


Bureau of Environmental Services



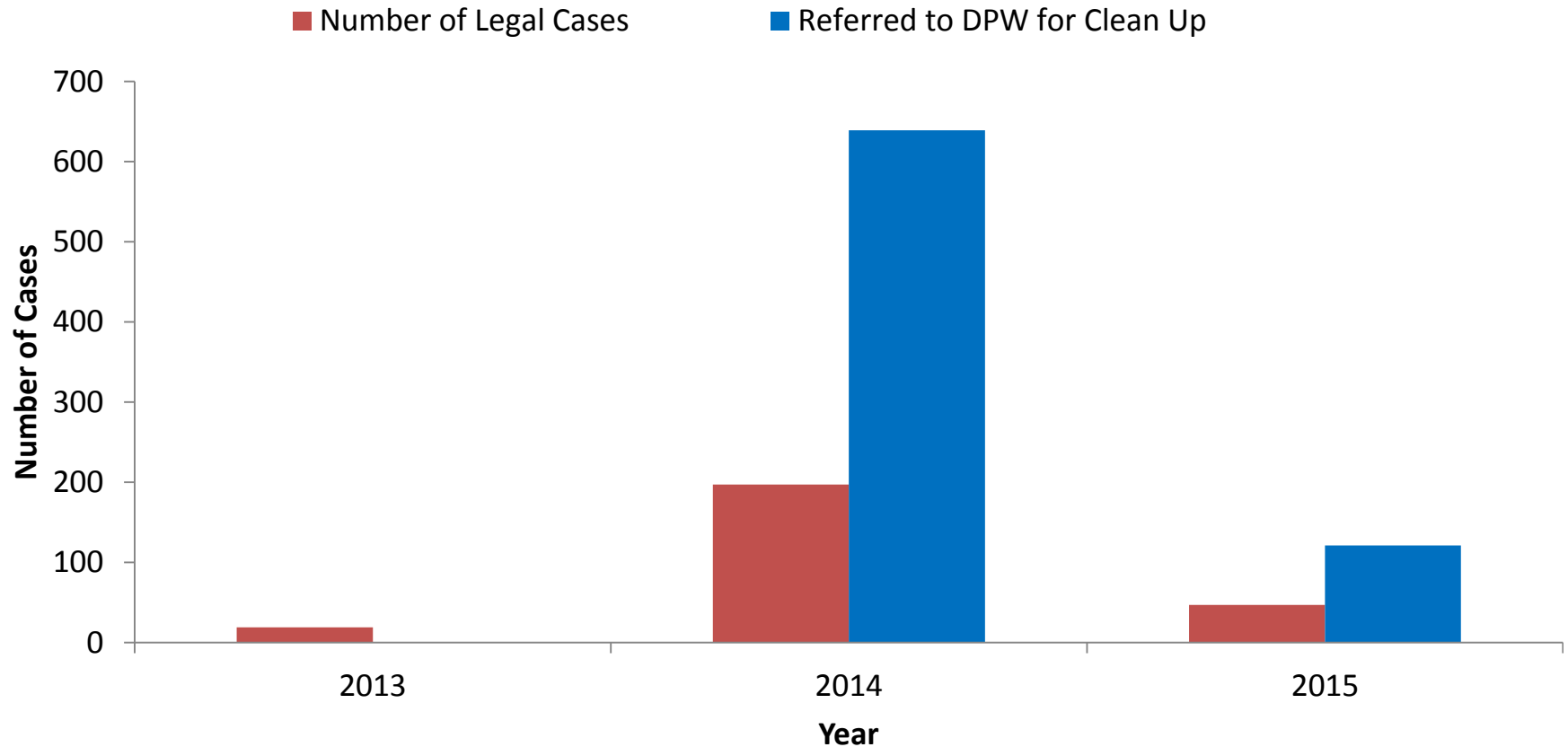
Illegal Dumping Inspection Outcomes – (Jan- Mar 2015)

■ Investigation Continued ■ Total Violations with evidence being prepared for a Legal Case ■ No Additional Action



Bureau of Environmental Services

Illegal Dumping Case Outcomes



In 2013 cases were being referred from DPW to DCE. In June 2014, DCE began the new Trash and Illegal Dumping Program and receives all initial complaints and then refers the complaint to DPW for clean up if the dumped materials are in the right-of-way or on public property.

Nuisance/Focused Initiatives

A nuisance initiative is designed to maximize resources to identify, research, and potentially prosecute habitual nuisance property and business owners. Focused initiatives are designed to address issues that impact the community at large.



Relevant Date	Initiative	Current Status	Outcome
September 2013	Aspen Village Apartments (Aspen Village Co LLC)	The Office of City Prosecutor filed this suit on April 21, 2014.	Currently pending litigation.
January 2014	Carmel Creek Apartments (LP XXIV LLC)	The Office of City Prosecutor filed this suit on April 21, 2014. Carmel Creek has asked for a change of Judge.	Currently pending litigation.
April 2014	Harmony Park Apartments (E2E1)	The Office of City Prosecutor filed this suit on April 21, 2014. Trial was on August 26, 2014.	Currently negotiating purchase agreement.
April 2014-current	Ted Stauffer	Ted Stauffer continues to be an issue with nuisance property activity. In October 2014, OCP filed a TRO for one of the properties and held a hearing for contempt of previous nuisance judgment.	Currently pending.
April 2014	Lake Marina Apartments (Lake Marina Realty)	The Office of City Prosecutor filed this suit on April 21, 2014.	A bench trial is set for July 21, 2015
November 2013-September 2014	Indy Hotel	Based on IMPD data and numerous complaints, Indy Hotel was identified as the worst hotel on Indy's west side in 2013. Several hotel sweeps were conducted at this hotel to address safety issues, IFD/ IDHS violations, and bed bugs.	A good neighbor agreement between DCE and the Indy Hotel was signed on 9/25/14 in order to improve the hotel's operations from not only a public safety standpoint, but also for the health of its visitors.

Nuisance/Focused Initiatives

Continued....



Relevant Date	Initiative	Current Status	Outcome
June 2014-October 2014	2005 Bridgeport Road	Identified as a long-time nuisance property, DCE worked in partnership with Wayne Township Fire Department to conduct a series of controlled training burns for departments around the City.	After the two-month training was completed, DCE bid-out the clean-up of the property to finish the demolition.
August 2012-December 2014	1101 N. College Avenue	Initiative was started in partnership with IHPC in August of 2012 when it was identified as a potential nuisance property during Unsafe Building Hearings. DCE and IHPC worked with the property owner to bring the property into compliance. The entire façade was removed; the brick was saved and used to re-build the building to keep its historical significance.	The property now hosts a market owned by Regina of R Bistro, a men's clothing store, and the remaining 50% of the building is being built out for a Mediterranean Café.
September 2014	5815 E. 42 nd Street	It was identified in August 2014 that this old dilapidated school building turned church, was vacant and had become prey to local scrappers. DCE ordered the boarding of the entire structure after non-contact with the owners. DCE worked with IMPD Swat to clear the building of scrappers, vagrants, etc. The building was boarded on 9/23/14 to protect the integrity of the interior of the structure for possible future sale.	This property was recently sold and the new owner has plans to remodel the entire building to be used as a church/ school.
January 2014-December 2014	University of Indianapolis Community Action Team	During the course of the year, Nuisance Abatement (NA) provided statistics, maps, and other data relevant to this pilot project to re-connect the neighborhoods surrounding the U of I campus with City assistance. NA was part of every flier distribution, attended most meetings, and assisted the neighborhood with current/ relevant data.	The pilot came to an end in December of 2014. The Pilot has successfully transferred to the University Heights Neighborhood Association.

Nuisance/Focused Initiatives

Continued....



Relevant Date	Initiative	Current Status	Outcome
October 2013-February 2015	1814 N. New Jersey Street	Initiative was started when Nuisance Abatement identified this property during Unsafe Building Hearings. Due to the severe dilapidated nature of this property, IHPC granted a demolition for this property.	Property was demolished by the City of Indianapolis in February 2015.
January-March 2015	CTL Holdings	Identified via an Indystar article, CTL Holdings was contacted due to contractor issues and DCE violations. DCE proactively worked to provide education and resources to this out-of-state investor.	This company has hired a property manager to get onto the right path of responsible property ownership. DCE will continue to monitor monthly and reach out proactively to the owner.

Licensing Sweeps

Goal: Average 1 Licensing Sweep per month



2014 DATE	NAME	# OF VIOLATIONS
January	Kennels	18
March	St. Patrick's Day Parade	2
	Big 10 Basketball Championship	22
	NCAA Regionals	35
April	FDIC Firefighter Conference	1
May	Indy 500 Festival Events (4)	2
	Temp Alcohol Permits	27
June	Refuse Haulers	20
	Downtown Taxi Stands	36
July	Indiana Black Expo	5
	Broad Ripple Sweep	71

Total Number of Sweeps Conducted: 24

2014 DATE	NAME	# OF VIOLATIONS
August	Monumental Weekend	2
September	Hotel Follow-Up Sweep	182
	Shamrock Series	4
	IMPD Operation Street Sweeper (participated in)	11
October	Circle City Classic	0
November	Garden City Trailer Park Sweep	64
	Unlicensed and Nuisance Hotel Sweep	150
	Taxi Stand Sweep	36
	Circle of Lights	0
December	Big 10 Football Championship	0

Total Number of Violations: 688

Licensing Sweeps

Goal: Average 22 Sweeps per Year



2015 DATE	NAME	# OF VIOLATIONS
February	Pawn Shop Sweep	49
	Escort Sting	3
March	St. Patrick's Day Parade	0
	Hotel Sweep	161

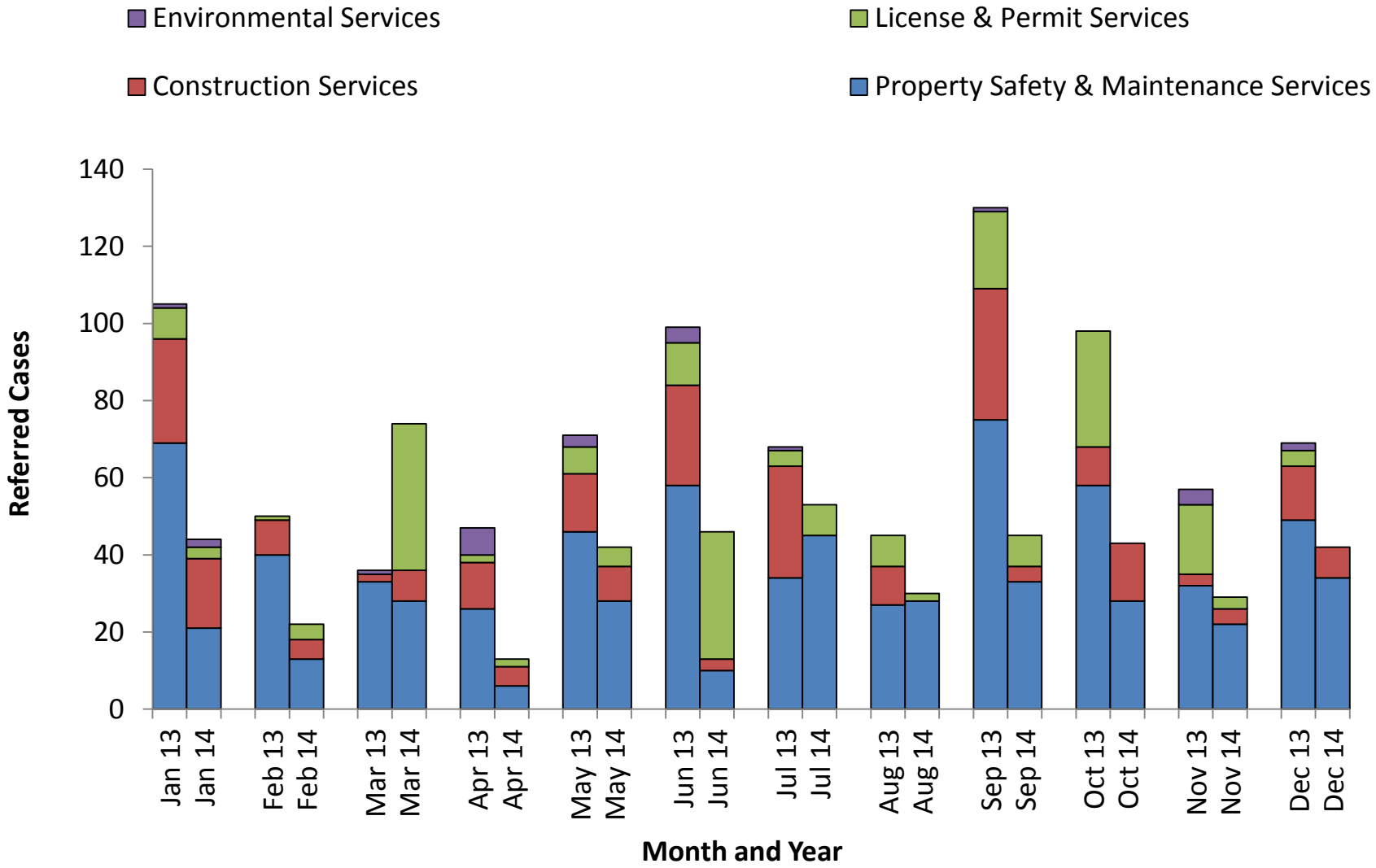
Total Number of Sweeps Conducted: 4

Total Number of Violations: 213

Cases Referred to City Prosecutor



City Prosecutor Referrals (Jan – Dec 2013/2014)

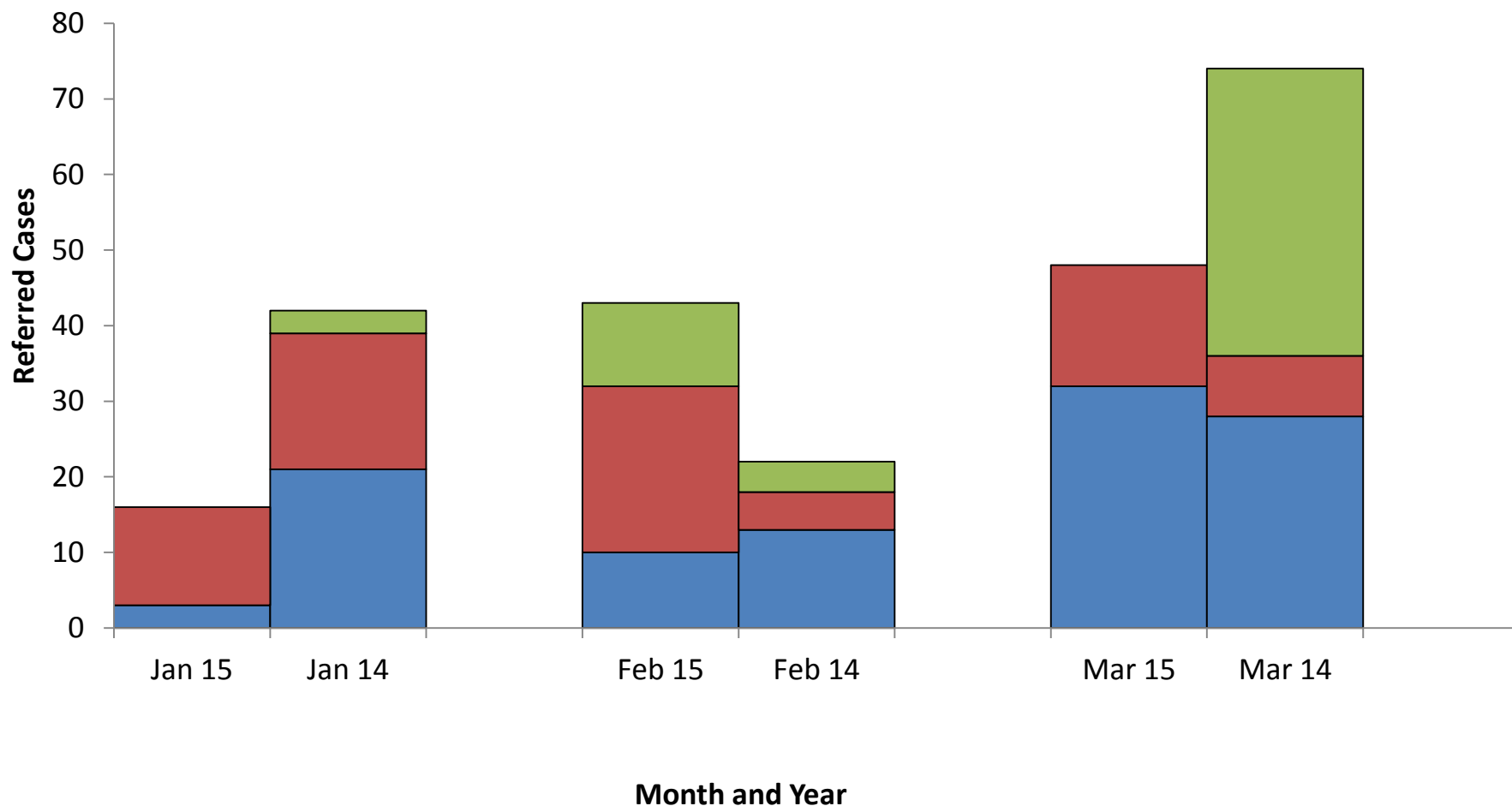


Cases Referred to City Prosecutor



City Prosecutor Referrals (Jan – Mar 2014/2015)

License & Permit Services Construction Services Property Safety & Maintenance Services

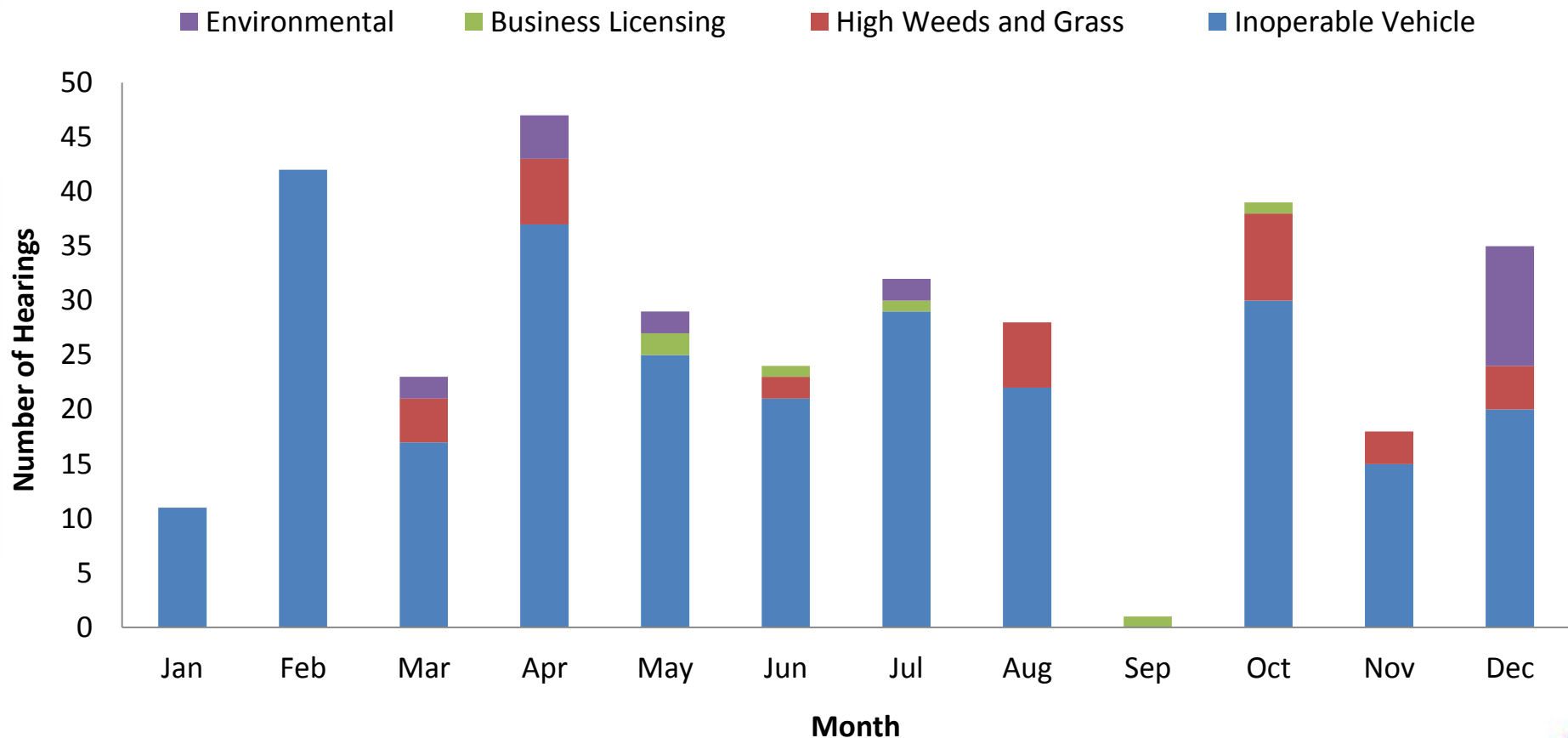


Administrative Hearings



Administrative Hearings: An informal hearing that is not held in a courtroom, but heard by an Administrative Law Judge. In the case of High Weeds and Grass Hearings, an internal employee is the hearing officer. In both cases, the strict rules of evidence do not apply.

Administrative Hearings 2014

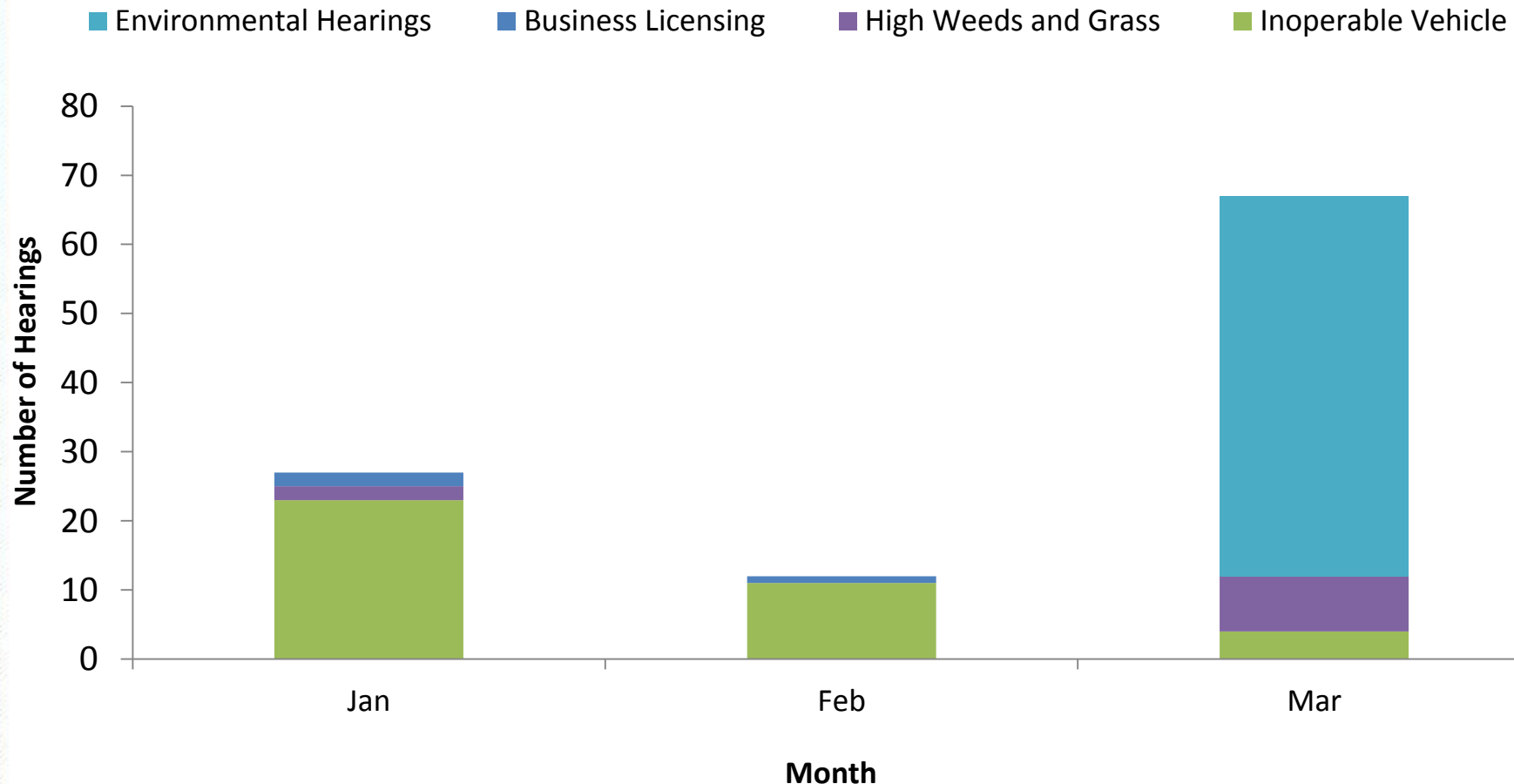


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Administrative Hearings Jan – Mar 2015



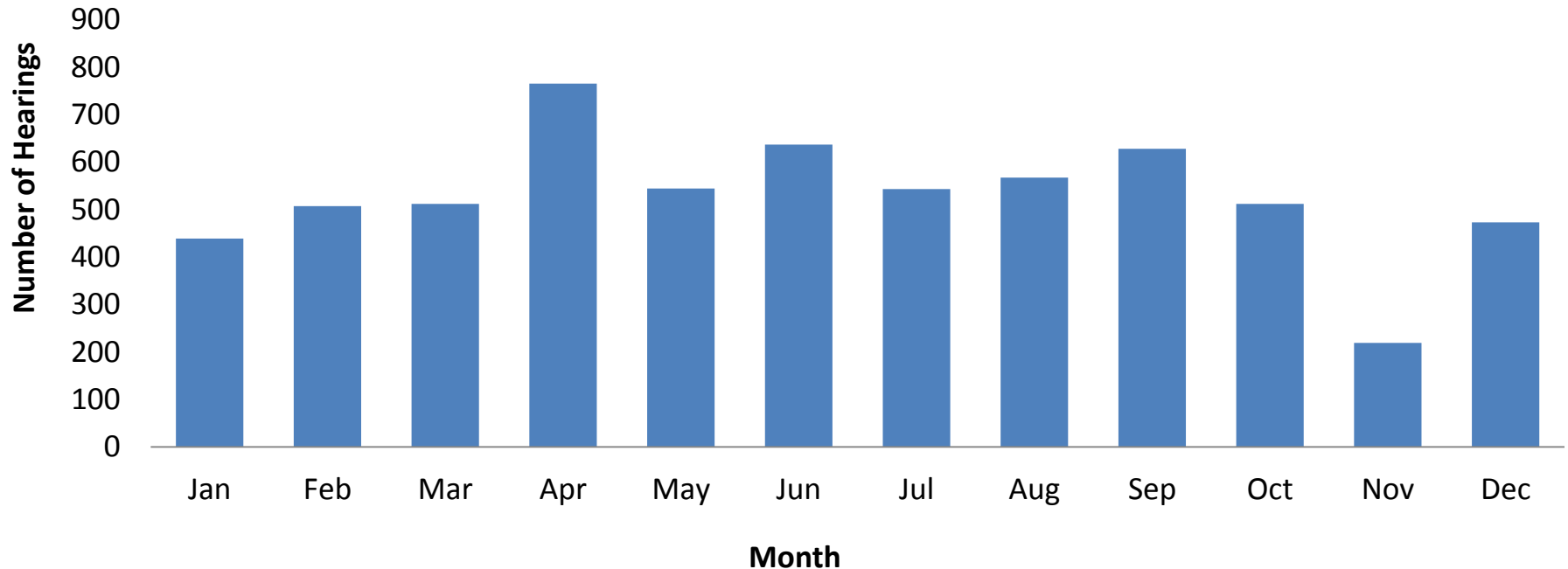
Unsafe Building Hearings



Unsafe Building Hearings: An informal hearing that is heard by an Administrative Law Judge at the Department of Code Enforcement on repair and demolition orders for vacant properties. Hearings are maintained by Nuisance Abatement Legal Staff.

Unsafe Building Hearings 2014

■ Unsafe Building Administrative Hearings

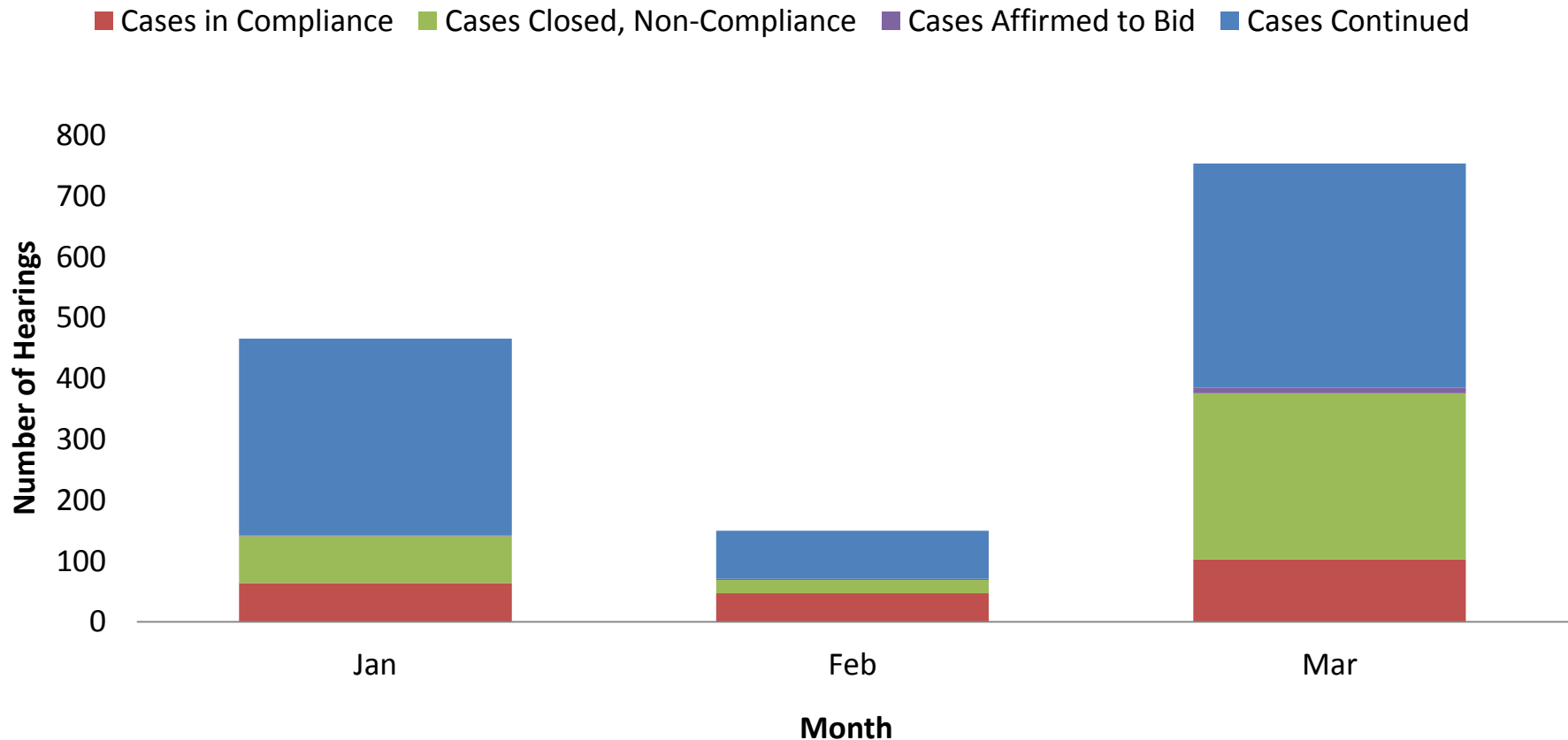


Unsafe Building Hearings



Unsafe Building Hearings: An informal hearing that is heard by an Administrative Law Judge at the Department of Code Enforcement on repair and demolition orders for vacant properties. Hearings are maintained by Nuisance Abatement Legal Staff.

Unsafe Building Hearings Jan - Mar 2015



Demolition Program



- **DCE's demolition program is made up of a cross-functional, multi-agency team that meets quarterly.**
 - Data, photos, and history of each property affirmed to bid is discussed by the team to determine the top 20 blighted properties to be considered for bid package.
 - Economic development opportunities are also discussed for properties that present the highest economic impact upon demolition or would be a good candidate for Receivership.
- **In 2015, DCE aims to bid-out demolition packages each quarter, with a goal of 40 properties for the fiscal year. DCE's budget for demolition, including emergency demolition, is \$850,000.**